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- 1. Click the link in the email notification.
- 2. Wait for the incident to load.
- 3. Review the incident details.
- 4. Click on the investigation tab.
- 5. Enter the date of investigation, by clicking on the calendar icon and selecting the correct date.

WHS - Details of person investigating the incident			
Hints Please Note: The use of the Grammarly plugin prevents text from being submitted. Grammarly must be s User Guides	switched off, or you can use a brows	er which does not have Grammarly installed.	
Investigator			
Stephen Ween	•••		
Date of Investigation	$\sim$	Due Date	
	<b>1</b>	7/2/2020	

- 6. Tick the Contributing Factors & Causes which led to the incident occurring.
- 7. Type the details of the investigation findings into the Full Description of Events section textbox.
- 8. If you have any evidence to include, such as emails, photos, videos or PDF documents, add them by drag and drop or clicking on the word "select". If there is a risk assessment and Safe Work Procedure (SWP) related to the incident please attach these.
- 9. If there are any actions required to prevent a similar incident occurring, in the Corrective Actions section select yes.

Click the Create New button.

WHS - Corrective Actions					0
Are Corrective Action(s) required?   ③ Yes No   Corrective Action(s) *   Q. Search X	×			(+0	reate New & Add 🖸 M Default 👻
Action Name	Due Date	Overdue	Supervisor	Contributing Factor	Type of Control
Low					
TEST	28/02/2020		TEST	TEST	Substitution
Displaying 1 - 1 / 1					<pre></pre>

10. Enter details into each field and make selections from the drop down menus.

OPEN Close				& Share	🕞 Reports 🖕	🖪 Сору	Calculate	う History
CORE								0
WHS Action - Essentials								0
Priority		Due Date						
	Ψ.		節	Original Value:	N/A			
Action Officer		Action Officer Email						
Supervisor		Supervisor Email						
WHS Action - Details								0
Action Name		Contributing Factor *						
Action Description		Type of Control *						
								*

The contributing factor for each action should match one of the contributing factors identified in the investigation.

- 11. If the corrective action is already completed go to <u>step 18</u>, otherwise click the Save and Close button.
- 12. Repeat for as many actions as required.
- If all corrective actions are closed and the investigation completed, please go to <u>step 26</u>. Otherwise Click the Save and Close button and exit the window. Once you know that all corrective actions are completed, please start at step 14 below.

## **Closing corrective actions**

Work Health & Safety Management System	5.2 WHS Incident Management	Version 2.0	Authorised 20/03/2020		

## **WHS Incident Investigation Guide**



- 14. Click the link in the email notification.
- 15. Wait for the incident to load.
- 16. Click on the investigation tab.
- 17. Double click the action in the table.
- 18. At the top of the corrective actions window click the close button.
- 19. Click the cancel button.
- 20. Click the Save and Close button.
- 21. If all corrective actions are closed and the investigation completed, please go to step 26.

## **Closing an investigation**

- 22. Click the link in the email notification.
- 23. Wait for the incident to load.
- 24. Click on the investigation tab.
- 25. Check that all corrective actions are closed.
- 26. At the top of the screen click the Review button. This submits the investigation to the WHS Unit for review.
- 27. Click the Save and Close button.
- 28. Exit the window.

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Management System	Management		Authonseu 20/03/2020