

CSCS- “Sparkle”

Jan/Feb/Mar 2012

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Message from the General Manager

Bring on 2012!!! Our University “CSU” has a strategy 2011 -2015 which includes; *physical facilities that optimise student engagement.*

This is where you play an important role, our business affects each and every person that comes to CSU and we want that experience to be a positive one.

WE will work on our service culture this year; we want an inclusive workforce who communicate effectively, work proactively and efficiently.

Let's have a great year

Martin Dooner

CSCS News

Recently all of the upper management team travelled to Orange for the 2012 Planning Meeting. Orange put on an array of different seasons within the 3 days we experienced thunder and lightning, torrential rain and beaming sun. Each campus gave a presentation on what they believed to be successful for their campus in the last 6 months and what they would like to see happen in the next six months. This was very beneficial for each campus as they were able to pin-point their areas of concern and highlight ways to achieve a more cohesive and inclusive workplace.

Wagga has recently also gone through a restructure of shifts. All cleaning employees were rotated. The restructure also included changing from various starting times to having shifts start at 4am, 6am and 8.30am. This proved difficult through the Xmas shutdown period but most have now settled into their new areas, this has had a great effect on staff morale because they are now engaging with their team leaders on a daily basis when they come to sign on and off at one central location.

Thank you to all staff that worked hard over the last few months assisting with the annual clean, conference trade and res schools.

Something new for CSCS is the approach by CSU Catering for Orange CSCS to look at scheduling cleaning work within the kitchen of Banjo's Bistro. This is the first time that CSCS have had this type of request and it is seen as additional work that may be required on other campuses at some point in the future.

Joanne Laws

Sharon
Goward

Training News

Hi everyone

I hope you all had a good break. I hope all doing Asset Maintenance III are ready to get back into their modules.

Not much to report at this early stage of the year except that CSU Training have introduced a new monitoring tool for current staff who are completing Asset Maintenance III, nothing to worry about its just a way of knowing where everyone is up to so that they complete their units in time.

I would also like to congratulate Sharon Goward and Joanne Laws from Wagga Wagga campus on recently finishing their course.

Graham

Inaugural CSCS Sporting Challenge

At the recent CSCS Planning Conference held at Orange the Northern Zone (Bathurst, Orange/Dubbo) challenged the Southern Zone to a sporting challenge.

After the serious side of the Planning Meeting was completed the battleground of the Orange Tenpin Bowl was selected.

The Southern Zone team was represented by Pam Crisp, Mim Agar and Shane Reeves from Albury, Vicki Lawson, Kirby Schubach, Allen Cochrane, Marg Weekes, Kris McPherson, Tony Browne, Martin Dooner and Graham Biddle from Wagga.

To make a fair contest each teams' scores were totaled and divided by the number of team members with the final result in favour of the Northern Zone team consisting of Louise Evans, Sharon O'Brien, Nicola Hope & Damien Blattman (Bathurst) and Don Hanney & Chris Faucett (Orange).

There were some fairly humorous delivery actions (Pam, Kirby and Vicki) and some bowlers even strung together a couple of strikes. But the highlight would have to be Kirby and Vicki with a string of gutter balls. Kirby even managed a strike!! That is after the Bowling Alley operators put up the gutter guards and the ball ricocheted down the lane. Then there was Shane with shoulder problem and electing to bowl left-handed, but that is another story.

All in all a very enjoyable time and no doubt the Sporting Challenge is here to stay. Rumor has it that next time Bathurst and Orange get together for a training session another Sporting Challenge will eventuate.



Farewell and Happy Retirement- Pam Crisp

I have had the privilege of working with Pam for the last eight years. It is a day of mixed emotions for me. On the one hand being extremely selfish, I wish Pam would stay and continue to work with me. She has filled the role of Team leader here at Thurgoona for the last four years and has been my right hand. She has shown herself to be a person of great character and wisdom and has been one of the few people that have kept me sane in my role as Campus coordinator. Her always smiling face and gentle way made it a great place to come to work.

On the other hand I wish her all the success and happiness in her retirement. I know her grandkids will now get a lot more love and attention from Pam, a task she always looked forward to.

CSCS has lost a champion worker, a wise and compassionate leader and a great friend. I will also miss her cupcakes as will her fellow workers and visitors to our campus. As we bid farewell to Pam we welcome a new Team leader to the role, Miriam Agar. Miriam will step into the job on the 9th of March and I am sure she will thrive on the pressure and become a great leader for the company.

So I would like say to a big thank you to Pam and good luck with all your plans for the future. I hope you will drop in for a coffee and a chat from time to time and catch up on all the gossip. And to Miriam welcome to the management team at CSCS.

Shane Reeves



The 2012 Planning Group Farewelling Pam Crisp from Thurgoona Campus Who retires at the end of February

Compliments

Good afternoon Martin.

I would just like to let you know what a wonderful pair of cleaners, Janelle and Marree are.

The labs both here in Pharmacy and Chemistry are spotless. The cleanest they have been for years. The tea room and toilet areas are also fantastic.

They communicate regularly with me and keep me up to date regarding leave and what I could do to help them out (like moving things from the floor area).

On behalf of the Chemistry staff and myself, I would appreciate it if you would pass our thanks onto them and commend them on a fantastic job.

Regards, Kathy

Kathy Shaw

**Senior Technical Officer
Pharmacy Laboratory**

Hi Damien,

On Behalf of the students residing in Diggings, I would like to pass on a word of thanks to your cleaners in preparing all the rooms within Traditional Diggings in the short time frame provided. The Cleaners worked hard, were friendly and were especially understanding under the circumstances. Without their tireless work both Move in Weekend and O-Week would not have been as smooth as it was. The Traditional Diggings area looks fantastic and I look forward to working with you and your team during 2012.

With thanks,
Andrew Banasik

Charles Sturt University
Head Resident
Diggings Residential Area

Dear Allen

I just wanted to email to let you know how great it is to have Liz and Trish cleaning the Education building. It is a joy to come into each morning and find everything so thoroughly cleaned.

Please pass my appreciation on to the ladies as I feel that often our cleaners receive very quickly our complaints but often we neglect to thank them for their good work.

It would now be great if we could have our windows cleaned and the cobwebs removed.

Best wishes

Rhonda

Rhonda Hoare

Project Manager

Building University Study Success Project

To the staff of Bathurst,

Thanks for the huge effort in the preparation for O week in the residences under the difficult circumstances of the contractors moving out so late. You all did a **TREMENDOUS** job.

Many thanks,

Damien.

Hi Kurt

Our daughter, Danielle Kendall, commenced at Thurgoona campus last Saturday and we attended the student/parents information session. I just wanted to mention how great this was, even though Davin and I are both staff members of CSU (Wagga Campus), we were both really impressed with the welcome that Danielle received, the information session and how the afternoon was organized. Another Staff member, Jenny King (whose daughter Jess is also in the Red house) and I have both been discussing what a warm and friendly greeting the new students received last Friday.

Also the residences are very neat, clean and inviting and we appreciate that our daughter has been given the chance to live both on campus and in such a great environment.

Can you also pass on our thanks and appreciation to all of the RA's as well.

Thank you for making this transitional stage for both students and parents a lot easier.

Kind regards

Sue

Sue Kendall

Administrative Officer | School of Computing and Mathematics

Building 1, Locked Bag 588

Wagga Wagga NSW 2678

Hi,

I just wanted to flick you a quick email and ask you to pass on a massive thank you to the cleaning staff.

The job they have done at MTG is amazing and we appreciate how much work your team put into it. In a morning they have transformed a dump site into something that looks great and we are proud to show the first year students their new home.

Thanks again for all your hard work we really appreciate it!

Thanks

Jamie-lee Costa

Birthdays and Anniversaries

Wagga Wagga

Leanne Stockley	4 th January
Allen Cochrane	5 th January
Vicki Lawson	6 th January
Maryann Gustowski	20 th January
Tanya Wood	20 th February
Debbie Gilchrist	24 th February
Dianna Watson	4 th March
Judith Hudson	21 st March
Barb Brown	28 th March

Bathurst

Melissa Strickland	8 th January
Christine Bourne	22 nd January
Sasha Sinclair	25 th January
Helen O'Shea	15 th March
Railene Reynolds	17 th March

Orange

Anthony Trotter	6 th February
Jodie Watmore	5 th February
Don Hanney	15 ^h March

Dubbo

Dorothy Basham	6 th February
Donna Basham	8 th February

Thurgoona

Annalise Guthrie	11 th January
Janine Caton	29 th January
Ava Hartley	7 th February
Sharon Read	11 th February



The planning group enjoying dinner at the Robyn's Nest.

Marion Wood- 5 years service Thurgoona Campus

Lisa Maggs- 5 years service Orange Campus

Wendy Thorley- 5 years service Orange Campus

Wendy Hope- 10 years service Bathurst Campus

Trevor Hope- 10 years Service Bathurst

Janine Sharwood- 5years service Bathurst Campus

Melinda Toole- 5years service Bathurst Campus



CSCS planning meeting team 2012