

SPARKLE

CHARLES STURT CAMPUS SERVICES

MESSAGE FROM THE GM

The year 2022 has come and gone in the blink of an eye, where did it go? It seems like only yesterday it was O-week.

The company has really performed well despite many challenges, these are the same challenges all business faced post 2021.

Unlike many businesses our company again experienced growth in income and managed finances within budget. Our external clients, Facilities Management, Residence Life and the CSCS board of Directors all would also asked me pass on their thanks for your support in 2022.

We can all hold our heads up high and say we made it, and did it with commitment and resilience.

I'm proud of my teams and very fortunate to have you all onboard rowing in the same direction, everyone matters.

What will 2023 bring? With the staff I have grown to appreciate for their sheer tenacity, inclusion and wisdom more of the same "Success".

Stay Safe Martin.



SUMMER 22-23

IN THIS ISSUE

- MESSAGE FROM THE GM
- FEEDBACK
- OUT & ABOUT
- AREA UPDATE
- EMPLOYEE ASSISTANCE PROGRAM
- RAAP EMPLOYEE RECOGNITION
- OUR VALUES
- QR CODE QUICKLINKS

Got something to share ???

Send your news and pictures to Simone at cscs@csu.edu.au for inclusion in the next newsletter.

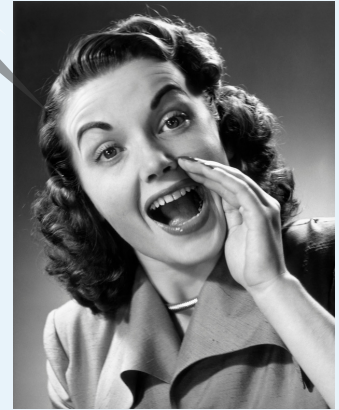


"Each person entering their space, whether it be work, study, rest or play; at the very most we want them to recognise our contribution to their environment, and at the very least carry on oblivious to what we really do."

**NOMINATE YOUR
FABULOUS
CO-WORKERS NOW
AND THEY CAN
CHOOSE A COFFEE
VOUCHER OR HALF
AN HOUR TIL!**



RAAP FORM



RECOGNITION AND APPRECIATION PROGRAM

**NOMINATE A CSCS TEAM MEMBER BY SUBMITTING A RAAP NOMINATION FORM AT
WWW.CSU.EDU.AU/ENTERPRISE/CSCS**

**ONE POINT IS AWARDED PER NOMINATION
EVERY PERSON NOMINATED PER MONTH RECEIVES A REWARD
ANNUAL SITE AWARDS RECOGNISE THOSE WITH MOST POINTS FOR THE YEAR**

PF	POSITIVE FEEDBACK (INFORMAL/FORMAL COMPLIMENT)
POS	CONSISTENT POSITIVE AUDIT RESULTS (QRC)
CR	CONSISTENTLY RESPONSIVE TO WORK REQUESTS & INITIATIVES
PA	POSITIVE ATTITUDE (team work, charity, volunteering, generosity, morale)
AB	ABOVE & BEYOND



2022 RAAR WINNERS



Operations Winner

Judy Willman from the CSCS Bathurst

Team Leader Winners

1st Place - Sharon Roberts from CSCS Bathurst
2nd Place - Cimon Blundell from CSCS Albury

Management Winners

1st Place - Nicola Holley from CSCS Bathurst
2nd Place - Elizabeth Day from CSCS Bathurst

Corporate Winner

1st Place - Shadhi Khalili from CSCS Wagga



Albury Operations Winners

1st Place - Jenny Wilson
2nd Place - Jarrad Vogel



Bathurst Operations Winners

1st Place - Judy Willman
2nd Place - Darryl Munroe



Canberra Operations Winners

1st Place - Khem Ghalley
2nd Place - Angela Ospina Carvajal



Dubbo Operations Winners

1st Place - Kelly Powell
2nd Place - Dinesh Thapa



Orange Operations Winners

1st Place - Lisa Maggs
2nd Place - Jeffrey Cullen



Port Macquarie Operations Winners

1st Place - Gabriella Orth
2nd Place - Kathleen Cutler AND Aimee Simington



Wagga Wagga Operations Winners

1st Place - Sinsar Nanghee
2nd Place - Michael Oakman



OUR VALUES



B

Be open and honest, flexible, dependable and responsive to the needs of the business and clients.

E

Enrich our culture by fostering a safe and inclusive workplace that acknowledges social values such as respect, tolerance, diversity and wellbeing.

S

Seek ways in which we can professionally reach our full potential and have a positive impact on the wider community and the environment.

T

Target continuous improvement, opportunity and growth.

OUT & ABOUT



We have the frog mouth owl in Port & the plovers in Bathurst & Albury – the plovers in Albury have their own car park!!

EAP

**YOUR
WELLNESS
PORTAL**



Username: converge
Password: eap

Building mental fitness...
Together



Free

Confidential

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www.convergeinternational.com.au



VIA PHONE



VIA LIVE CHAT



EAP CONNECT APP



EMAIL

Converge
international

NORTHERN AREA

Well that's another big year in the books, where we have seen a lot of changes. Everyone has taken on the new sign in system with Work Metrix, which has the potential to help even further with operations into the future.

Welcome to our new team members who recently joined us at CSCS. If there is anything that you need help with please don't hesitate to speak with your friendly management team. They are always there to help you.

Congratulations on the RAAP winners for 2022. I had the pleasure of attending the morning tea for Bathurst, Dubbo & Orange this year & it was so nice to see the response given to the winners on each campus. It's obvious the amount of respect that you have from your peers. Also a congratulations go to our team members that were acknowledged for their years of service with CSCS.

Last but not least Happy New Year to everyone. I hope you had an amazing & safe Christmas with your families and enjoyed your well earned break. Looking forward to a fantastic 2023.

Damien Blattman
CSCS Northern Area Manager
Bathurst - Dubbo - Orange - Port Macquarie



SOUTHERN AREA

Firstly Thank you to all staff for your efforts in 2022, it was a testing year in many ways but as usual from the management team through to the cleaning staff with innovative ideas and hard work we got through it all.

Congratulations to all the winners of the RAAP awards for 2022 you all deserved the accolades. The overall trophy left the South for the first time but I would like to take this opportunity to congratulate the winner Judy Willman from Bathurst well done.

It's been a hectic start to the year especially in Residences with huge Res and conference trade schools coming in and leaving just before the students arrive.

As we move into the new year, I hope everyone stays safe and I look forward to working with you all again this year.

Graham Biddle
CSCS Southern Area Manager
Albury – Wagga Wagga - Canberra





WE ARE HIRING

We are always on the lookout for enthusiastic cleaners to join our team so if you know anyone looking for a job please direct them to our jobs board on seek for current openings ...

<https://www.seek.com.au/jobs?advertiserid=45282205>



Banana Superfood Muffins

Ingredients

1 cup wholemeal flour
1/2 cup rolled oats
1 teaspoon baking powder
1/2 teaspoon salt
1/4 cup chia seeds
1/2 cup L.S.A. meal
1/2 cup coconut sugar
1 egg
2 ripe bananas, mashed
1 teaspoon vanilla extract
1 tablespoon olive oil
4 tablespoons apple sauce
1 cup quinoa, cooked

Method

Preheat oven to 190C and line a 12 cup cupcake tin with patty pans.
Combine flour, oats, baking powder, salt, chia seeds and L.S.A. meal in a bowl.
In separate bowl, beat coconut sugar and eggs until light and foamy.
Add vanilla extract, banana, olive oil and apple sauce to egg mixture and stir well, then fold in cooked quinoa.
Add dry ingredients to wet mixture in 2 or 3 batches and combine well.
Divide mixture evenly among the 12 patty pans.
Bake for 23-25 minutes.
Remove from oven and allow to sit in tin for 10 minutes before transferring each muffin to a cooling rack.
When completely cool, store in an airtight container.

Got a good recipe to share?
Send to cscs@csu.edu.au and we will add it
to the next newsletter

FEEDBACK



Liz is the Principal of St pats. She is generally happy with the cleaning of the school and happy that we will now have two dedicated staff there. She had nothing but glowing praise for Marg and her dedication to the school.

The guys who are doing the pressure washing outside JOV dorms & common areas are doing a great jobs looks amazing.

New starter Nefrititi was approached by a student who commented you are doing a great job the best cleaner we have had this year.

Brad is the principal of Border Christian College. He is very happy with the cleaning team particularly Thea who consistently goes above and beyond to provide a great clean.

Pass on Reslifes appreciation for the great work & for how amazingly clean all the cottages were presented in Dubbo for Open Day.

Cook all the staff bacon & egg rolls to say thankyou for having everything on point for open day.

Staff are very happy with the lab floors, said they look amazing

Thanks Cim and Mim for all you help with Albury open day much appreciated

Big shout out to Mish and Mick for all your help with Wagga open day 2022. It was a huge job for your team but everything with the cleaning and set ups were spot on which also included keeping everything on track for Sunday as well.

Good morning- I just want to say THANK you to you and your team for cleaning the two offices. They are perfect, a vast difference to how one of them was.
Please pass on my sincere thanks for the terrific job.

Thank you for all your help cleaning in traditional residences and the other buildings & thank you guys for helping us keep everything clean.



FEEDBACK

You Are
amazing!

Good morning- I just want to say THANK you to you & your Team for cleaning the two offices. They are perfect, a vast difference to how one of them was. Please pass on my sincere thanks for a terrific job.

Deanne is very happy with the Marathon space and very happy with Sue. She said Sue is always friendly and does a great job.

I been helping Malina unpack boxes in the DAFF Hampdens building this afternoon. Just wanted to pop you an email saying how impressed I am with the feel of the building. The building and accommodations are super clean and fresh looking! You and your team have done a great job

I would like to share with you that I really appreciate the extra effort everyone at CSCS is putting in to ensure this group is a success.

Many thanks for your teams swift action in preparing rooms today for evavuees this would not have been achieveable without your support.

Anton is a V8 driver for Shell race team and he was in 1454 filming. Liz was talking with Anton and he made a comment on how the cleaners are doing a good job because the University looks pristine.

I just wanted to take the time to thank your team and special than you to Michelle Sheather for all the assistance she has provided during this time. We all had to endure some difficult periods with staff shortages and some short tempers, but your team has been quite outstanding under the circumstances. At some point we will look back and reflect on how we survived.

The cooking teacher at Border Christian College has been there for 25 years and told Thea that she is the best cleaner that the school has ever had and the school has never looked cleaner.

Thank you so much for all your hard work through Grads.

St. Martins have have expressed how wonderful Coleen Carpenter and Sue Smith (pictured left) have been and how great the cleaning is.



STAFF BENEFITS

Fitness Passport is a corporate health and fitness program providing its members and their families with access to a wide choice of fitness facilities close to their home and work.



FITNESS
passport.

Charles Sturt has partnered with Fitness Passport to provide staff with access to all facilities listed on the relevant programs interactive map.

Scan the QR code to find out more



DID YOU KNOW?

LINKEDIN LEARNING

As a staff member you have free access to LinkedIn Learning:
Go to:
www.Linkedin.com/learning-login
Type:
csu.edu.au in the email field.
Enter:
your Charles Sturt staff login.

CHARLES STURT DENTAL CLINICS

Regular oral health check-ups and preventive dental cleaning is a very important part of maintaining your general health. Charles Sturt Dental Clinics include learning facilities that support students training to be Oral Health Therapists through the Bachelor of Oral Health program.

Appointments are available to see Oral Health Therapy students at the Dental and Oral Health Student Clinics in Albury and Wagga. CSCS staff are eligible to receive free check-ups and cleans with our Oral Health Therapy students. Subsequent treatment may incur additional fees, if required.

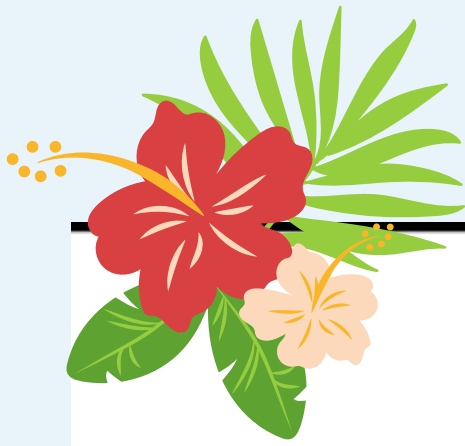
Oral health therapists are experts in preventing dental decay and gum disease. Under the direct supervision of registered dental practitioners, oral health therapy students provide comprehensive check-ups and cleans for patients of any age. Children and young people (up to 26 years) can be seen for additional procedures such as simple fillings and extractions of baby teeth. Students will refer any complex dental treatment to other dental team members such as dentists and specialists for ongoing dental care.

If you don't have a regular dentist or oral health therapist, please consider visiting the student dental clinics in Albury or Wagga.

Further information on the Student clinics, including how to make an appointment, or the costs involved, is available at: <https://www.csu.edu.au/dental-clinic/student-clinics>

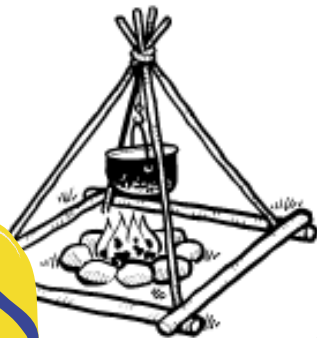
Scan the QR Code to find out more....





Summer

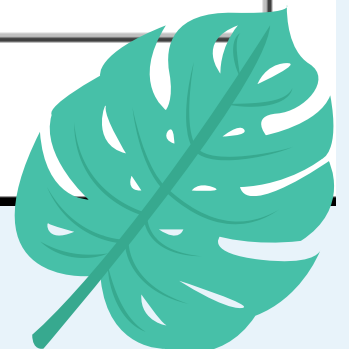
F J L S A N D A L N E G M P
D H R T O S I W D I V P U J
X N U S B R V E A L M O S T
F A A M X O H N Z P Y R T W
L E C W I B P I C N I C A N
S M Y H L D S C E D V O P O
E T F I R E W O R K S O N U
L Q A K O B D T Y N H K E T
C R L I Z U F T S P R O L D
T E J N H D O A W C A U S O
R M A G U W P G R N X T B O
N O U T S I D E T R W I H R
B A J M X L H S V A C F N S
I L E K F O O T P R I N T D



ALMOST
COOKOUT
COTTAGE
FIREWORKS
FOOTPRINT

HIKING
HUMID
PATH
PICNIC
OUTDOORS

OUTSIDE
SANDAL
SEASON
TRAIL



EXPLORE

QR CODES MAKE IT QUICKER....

Try the QR codes below to explore some of our resources. Just hover your QR code reader or mobile camera over each QR code to be taken to the links. Once you are taken to the resources you can explore further by clicking on links within the site. For some links you may need your staff login. If you need any help reach out to your Supervisor or email cscs@csu.edu.au



SAFE WORK METHOD STATEMENTS (SWMS)



SAFETY DATA SHEETS (SDS)



WEB KIOSK



INDUCTION & TRAINING



CSCS WEBSITE
Use your staff login



RAAP INFO &
NOMINATION FORM

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