

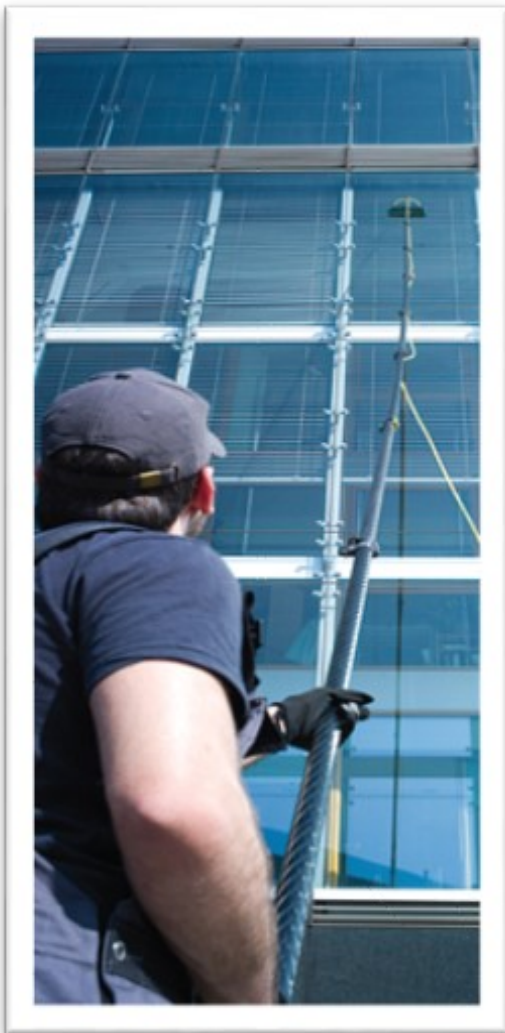


Charles Sturt Campus Services Limited.

Introduction to the Company:



About CSCS:

**Trading/Business Name:**

Charles Sturt Campus Services Limited

ABN No: 37 063 446 864

Australian Business No. 063 446 864

Office Address:

Charles Sturt Campus Services,

Office 111, Building 460

Charles Sturt University

Wagga Wagga

NSW 2678

Phone: 02 6933 2434

Email: cscs@csu.edu.au

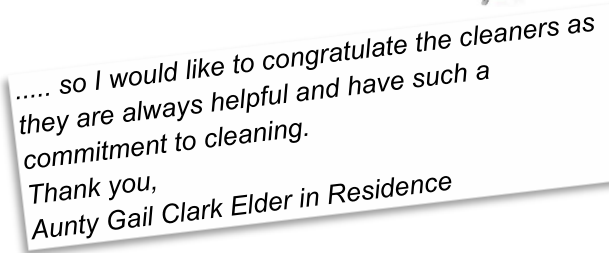
Website: www.csu.edu.au/enterprise/cscs

Name and title of contact person:

Martin Dooner General Manager

Motto:

For each person entering their space, whether it be work, study, rest or play; at the very most we want them to recognise our contribution to their environment, and at the very least carry on oblivious to what we really do.



..... so I would like to congratulate the cleaners as they are always helpful and have such a commitment to cleaning.
Thank you,
Aunty Gail Clark Elder in Residence

Vision and Mission:

It is the vision of CSCS to be recognised for the provision of premium services. Our mission is to foster a highly skilled and committed team, dedicated to providing effective service solutions.

Our Values:

Both as a company and as individuals, we want to be the **BEST**.

Be open and honest, flexible, dependable and responsive to the needs of the business and clients.

Enrich our culture by fostering a safe and inclusive workplace that acknowledges social values such as respect, tolerance, diversity and wellbeing.

Seek ways in which we can professionally reach our full potential and have a positive impact on the wider community and the environment.

Target continuous improvement, opportunity and growth.



Locations:

CSCS operates regionally and employs locally across New South Wales and the Australian Capital Territory.



Community Engagement:

CSCS is a **not-for-profit** organisation and gives back to the community. CSCS supports local schools and university students through scholarships and other services. Our management team assist staff to coordinate fund raising events which are always a hit.

Specialists:

The company specialises in the provision of programmed and on demand cleaning and maintenance services. At CSCS we understand cleaning and maintenance is about maintaining the aesthetics of our customer's buildings, and preparing presentable and compliant spaces for employees and visitors.



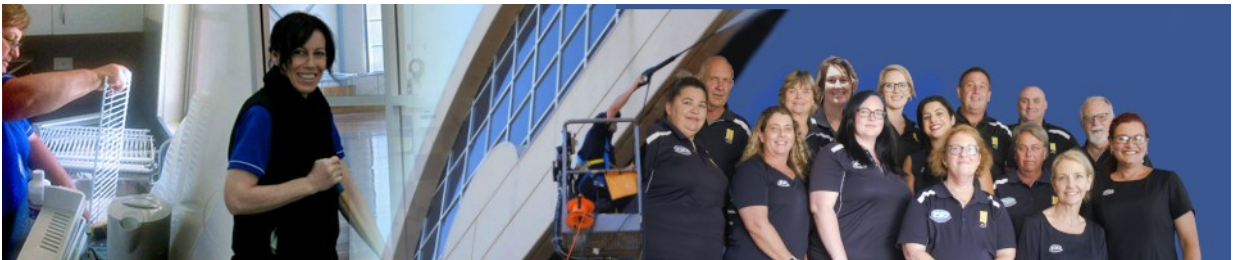
Staff:

CSCS staff undertake a functional assessment, police check/working with children check prior to induction. CSCS staff have completed, or are enrolled, in relevant training packages associated with their work and the equipment they use including the use of colour coding to eliminate cross contamination and prevent infection. Staff skills are constantly updated through in-house training programs. CSCS believe in equal opportunity and pay above award wages in accordance with the CSCS Enterprise Agreement.



Experience:

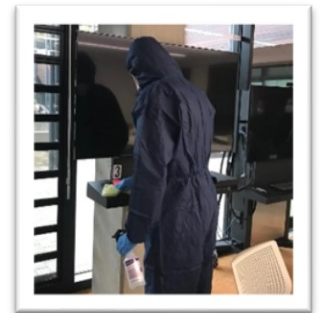
For over 20 years, CSCS has provided a premium, cost-effective service to its customers. Spaces serviced by our skilled staff include private and public; farm, research, teaching, office, retail, sporting, clinical, catering, event and residential living spaces.



Pandemic Safe:

CSCS infectious control and remediation cleaning.

CSCS Staff have completed infection control & prevention training which is aligned to the Australian Health Guidelines in the “Environmental cleaning and disinfection principles for COVID-19”. We are flexible to your individual needs and requirements.



Sustainability:

CSCS staff are trained to consider the environment and minimize environmental impact by understanding the circular economy, recycling and the impacts associated with the usage of power and water.



Quality Assurance:

To ensure an optimum service is provided consistently, CSCS has a number of quality assurance programs including:

- *Provision of a cleaning schedule and calendar that is signed by staff each time they perform their routine tasks.*
- *A checking program - Our leadership team perform Quality recognition checks on all work conducted.*
- *A feedback system that enables us to formally follow up customer concerns, but also to recognise our high performing staff.*

Work Health & Safety:

CSCS maintains a certified and tested Occupational Health & Safety Management system which complies with the requirements of ISO 45001.

CSCS boasts an outstanding safety record that surpasses industry statistics and has won multiple awards for excellence in Workplace Health & Safety.



*Thank you for taking the time to find out a little bit about CSCS.
Please don't hesitate to contact us if you have any questions.*

