

SPARKLE

JUNE/JULY/AUGUST 2014

Message from the General Manager

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Hello,

Thank you for picking up the latest addition of the CSCS news letter

Sustaining a preferred supplier status is essential to any business, at CSCS we believe we can achieve this, by evolving with the university and by strategically investing in training and building a culture of continual improvement and inclusiveness.

Importantly it is our role to present ourselves as an asset to the university. Recent adjustments in operational activities and structures has been received well and embraced by the majority. For that I thank you. I welcome our new staff and I wish all the best for those who are starting a new chapter in their life.

A few years ago the majority of the CSCS workforce did not hold any formal qualifications, today through training the company can boast that it has created a team of professional leaders, and service providers; operating efficiently with a positive vision.

As a State finalist in the NSW Training Awards under the category of Large Employer we should feel humbled and I wish to congratulate all the CSCS staff whom have committed themselves to training programs and their personal development.

Remember having a positively engaged workforce comes from everyone within the organisation not just our leadership team. I'm choosing my attitude and it's a positive one; today I'm thankful I have such a great CSCS team.

Regards

Martin Dooner

Each person entering their office, classroom or university space; at the very most we want them to recognise our contribution to their environment, and at the very least carry on oblivious to what we really do.

Supervisor Portfolio



Who am I: Susan Collins

Campus: Thurgoona

Favourite Food: Potatoes

Hobbies: Barista!

Children: 1 Daughter, Geri who is 8

My Spare Time I: Garden and Cook

Pets: None

If you would like to see an article printed in the Charles Sturt Campus Services Limited newsletter or you would like to send a positive comment recognising a colleague or yourself for an achievement (whether it be work related or personal) please submit an email with relevant attachment to cscs@csu.edu.au.
(Please ensure if you are submitting a picture or article that all individuals involved are notified and approve of the submission).

DID YOU KNOW CHARLES STURT CAMPUS SERVICES LIMITED HAS THEIR OWN WEBSITE?

www.csu.edu.au/enterprise/cscs

You can access company documents via the website including all past and present newsletter editions, enterprise agreement, vision, mission and strategy, policies, procedures and many more!

CSCS NEWS

CSCS HAS FACEBOOK!!

If you have a Facebook account search for Charles Sturt Campus Services Limited and ask to join the group for notices on upcoming events, news stories from all campuses, company notices etc. Don't forget to add your colleagues to the group!



WELCOME!

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WELCOME!

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THURGOONA
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FAREWELL

FAREWELL – Natalie Edmonds
Workplace Improvement Officer
1.3 Years Service!

FAREWELL – Miriam Agar
Senior Supervisor Thurgoona
4.5 Years Service!

FAREWELL – Vicki Lawson
Supervisor Wagga
23.4 Years Service!

FAREWELL – Belinda Bloomfield
Cleaning Employee
8.3 Years Service!

FAREWELL – Wendy Hope
Cleaning Employee
11.5 Years Service!

FAREWELL – Natalie Broad
Cleaning Employee
2.4 Years Service!

FAREWELL – Graeme McDougall
Cleaning Employee
26.1 Years Service!!

FAREWELL – Denis Lane
Cleaning Employee
6.5 Years Service!

FAREWELL – Bruce Rankin
Cleaning Employee
17.1 Years Service!

FAREWELL – Sharon Read
Cleaning Employee
5.7 Years Service!

FAREWELL – Sandra Jones
Cleaning Employee
5 Years Service!

FAREWELL – Kathlene Stevens
Cleaning Employee
20.5 Years Service!

FAREWELL – Sandra Ryan
Cleaning Employee
11.5 Years Service!

FAREWELL – Loretta Smith
Cleaning Employee
8.5 Years Service!

FAREWELL – Tom Ryan
Courier Driver
11.5 Years Service!

DUBBO CAMPUS

1500 DAY LOSS TIME INJURY FREE!

A massive congratulations and thank-you to Lisa and her Dubbo Team, Sue and Donna.



PLANNING MEETING

DUBBO

The Service Coordinators and Senior Supervisors were thrilled to attend the Mid Year Planning Meeting at the Dubbo Campus.



BIGGEST MORNING TEA

CSCS raised a combined figure of over \$1500 this year! GO CSCS!



2014 NSW TRAINING AWARDS BE RECOGNISED



STATE FINALIST
LARGE EMPLOYER

BUSINESS AWARDS
2014 REGIONAL FINALIST



CHARLES STURT CAMPUS SERVICES LIMITED

Charles Sturt Campus Services Limited - Award finalists

Charles Sturt Campus Services Limited (CSCS) has been chosen by NSW Training as award finalists in the category of Large Employer of the Year, the winner will be announced in Sydney on the 9th of September

CSCS has also been chosen as award finalists to receive the Chamber of Commerce Business award in the category for Business Excellence Murray – Riverina Region, the winner will be announced in Griffith on the 15th of August.

About CSCS:

CSCS is a controlled entity of Charles Sturt University and operates under its own enterprise agreement, operating across CSU campuses in New South Wales. The company provides predominantly cleaning services though it also provides other services such as residential maintenance, a regional courier service, and a commercial laundry service.

The roots of the company expand over several decades, originally governed under more than four different entities these combined to become CSCS in 2009.

In terms of growth under the headings of safety, environment, quality, training, technology and operational efficiency; over the past two years the company has continued to improve.

Safety, Environment and Quality is of paramount importance to the CSCS team, each month a focus awareness package on the above headings is put together and delivered to the staff with the intent that it is an inclusive and educational session.

CSCS is committed to training; today the senior managers have their Diploma in Business, the middle managers have their certificate Four in Frontline Management and a few have progressed to complete further qualifications. Approximately fifty percent of the company's workforce has completed Certificate Three in Asset Maintenance "Cleaning Operations" and the other fifty percent are due to complete their studies in the next few months.

The company has embarked on a new journey of safety "accreditation" and along with purchasing sustainable consumables such as paper products and waste bags is also currently trialling a "green" sustainable chemical range which is looking very promising.



Picture: Alicia McCaig and Rebecca McCann in the Wagga Store room sorting True Green chemicals for distribution.

Wagga Wagga is currently trialing economical friendly chemicals, True Green.

With great feedback from CSCS employees these True Blue eco friendly chemicals are looking good for Charles Sturt Campus Services cleaning future, assisting also in promoting Eco friendly campuses.