

October/November/December 2012 Inside This Issue

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# Message from the General Manager

The year has passed and on reflection I would rank it highly as one of the most professional to date.

Our management team has evolved, tackling the challenges put before them they have become better leaders.

Our employees across regional New South Wales have fully embraced; learning, safety awareness and quality assurance initiatives.

Most importantly we have showcased to our clients what we really can do, and positive feedback is at an all time high.

2013 is around the corner and again will prove to be challenging. I sincerely believe if we all pull together we will become even greater. Thank you for all your efforts and have a safe and joyous new year.

# **CSCS News**

For the months of October, November and December CSCS staff have been working very hard, with end of year in our sights the staff have been working extremely hard to ensure the standard of the University, at each Campus, is up to standard and ready for the new year. A big pat on the back to all the Charles Sturt Campus Services cleaners for their great work, It defiantly hasn't gone unnoticed!

October 23<sup>rd</sup>, 24<sup>th</sup> and 25<sup>th</sup> Service Coordinators Damien Blattman, Christopher Faucett and Training Coordinator Graham Biddle visited the National Cleaning Expo 2012 in Sydney throughout the three days the coordinators were very impressed and had a lot to report to the General Manager.

The 23<sup>rd</sup> of November a large number of Charles Sturt Campus Services Staff travelled to the Wagga Wagga Campus for the CSU Training Graduation. It was great to see the staff be rewarded for their hard efforts on completing the Asset Maintenance III course.





# CHISTMAS IS CANCELLED

Apparently, YOU told Santa that you have been GOOD this year ...





Just a quick email to let you know I have

cleanliness of the GB building. It looks like

the standards have been raised over the

last couple of months. Today I noticed one of your cleaners wiping down the

walls and the rails of the stairwell. It is

looking great and it makes the building a

nicer place to work. Well done. Keep up

noticed an improvement in the



# Hello it's Pauline from the library

I had been watching that fantastic 'little' Sharon Ryan doing the outside library windows. Fair dinkum I don't know how she did them, she just looked so tiny out there! She sure is a fantastic worker. all the best

#### **Pauline**

### Good afternoon Alistair.

I would like to let you know that the Library staff has been impressed with Sandra Ryan's work in the library.

This week, the Library had a visit from some important guests, and they were particularly pleased with the way their donated collection was so clean and tidy.

I just felt that you should be aware that Sandra is valued by the staff, and that her extra work is noticed.

Jennie

#### Damien

Could you please pass on our Appreciation of the services that your staff member Sandy, who looks after the Learning Commons provides.

Sandy is always pleasant and so thorough in her work and never complains but takes pride in the way in which she goes about her duties.

All of the Cashiers are appreciative of this type of service.

Leonie was also focused on what her duties were and very pleasant as well whilst Sandy was on

### Regards

#### Lorraine

## Martin,

Just a quick note to say how pleased we are with the cleaning done by Pat and Jenny in both the cellar door and the production winery. The place is kept spotless, and they pay very close attention to detail in all their cleaning, not to mention providing the public spaces (and even occasionally the winery lunchroom!) with flowers from their own gardens. It makes for a very welcoming environment when people visit the cellar door, and gives an excellent first impression of the university.

the good work!

Regards

Julie

Hi Shane

You can read all the preceding bit out at your weekly meeting if you like - now for the meat in the sandwich! There are rumours around that the cleaning staff may be rotated around at the end of this month - we would be really sorry to lose Pat and Jenny.

Cheers, **Andrew Drumm** 



**CSU TRAINING GRAD 2012** 



Congratulations to all the Charles Sturt Campus Services staff who completed their Asset Maintenance III throughout 2012. The staff were congratulated and awarded for their hard work at the CSU Training Grad on the 23<sup>rd</sup> of November at the Wagga Wagga Campus. It was great to see such a large number of staff at the Grad.

Back Row: Martin Dooner, Belinda Bloomfield, Ross Goodwin, Bernadette Walsh, Wayne Charman, Helen Walsh, Christopher Faucett, Janette Allen, Donald Hanney, Dianna Watson, Damien Blattman, Darryl Munro, Sharon Read.

Front Row: Sharon O'Brien, Nicola Hope, Graham Biddle, Kim Phelps, Caroline Chaplin.

Absent: Noelene Bartlett, Sharon Roberts, Maryann Gustowski, Natalie Broad, Elizabeth Day, Sharon Goward, Joanne Laws, Michael Oakman, Margaret Ohlsen, Peter Raczkowski, Judith Willman.



Sandra Ryan

From Bathurst



**Lett:** Service Coordinator Chris Faucett enjoying himself at the Bathurst 1000.



on the Asset Maintenance

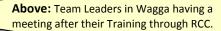
**Above:** Service Coordinators Chris Faucett and Damien Blattman looking

busy in Bathurst.

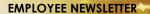
**Left:** Team Leaders at Wagga glad to be finished their Training with RCC.

**Left:** Team Leaders Nicola Hope and Donald Hanney - not camera shy at all.

**Right:** Martin Dooner thanking Noelene Bartlett for her many years at CSCS at her retirement morning tea.







# Birthdays

# Anniversaries

# Orange Lisa Maggs

11/12

# Wagga

21/12 Ann Baker Jane Hosking 02/12 Janette Allen 12/12 12/12 Shannon Gustowski Stephan Ray 17/12 Trina Logan 01/12 Garry Moses 05/12 Karen Biddle 14/12 Paige Ryan 27/12

# **Bathurst**

Julia McGrath 29/12 Thomas Ryan 15/12

# **Thurgoona**

Bruce Clark 10/09 Todd Miller 21/10 Nicolas Edlinger 08/11

# **Orange**

Wendy Thorley - 04/12 - **6 Years** Lisa Maggs - 18/12 - **6 Years** 

# Wagga

Martin Dooner - 05/12 - **7 Years** 



