

Framework ratings and actions – Utilities

	Policy and Strategy	Action Planning	Stakeholder Engagement	Measurement																																								
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Current Situation / Gaps & shortfalls	<ul style="list-style-type: none"> - Lack of positive / proactive communication - There is knowledge that a policy exists but little, wider knowledge of the detailed content 	<ul style="list-style-type: none"> - Installation of metering equipment has occurred for electricity and water and automated reports currently being generated for relevant recipients - Automated reports currently contain no useful target figure - Targets have been established but are not widely known or communicated 	<ul style="list-style-type: none"> - Stakeholders assume that complex practices are required rather than simple actions that would dramatically reduce consumption - Some staff have the attitude that it is somebody else's responsibility - There is current community perception that CSU is not reliably incorporating good practice 	<ul style="list-style-type: none"> - Measurement is currently being implemented widely and recorded - There is presently no easy means to allow comparisons to be made in consumption trend data provided through automated reports and scrolling display screens 																																								
Suggested Improvement actions	<p>Actions +Lead + Priority (A=must do; B=nice to do) (indicate Int or Ext links & relationships)</p> <p>(A) Environmental policy to be developed that adequately addresses energy and water issues, ensuring that the State, National and Worldwide objectives are satisfied</p>	<p>Actions +Lead + Priority (A=must do; B=nice to do) (indicate Int or Ext links & relationships)</p> <p>(A) New buildings and refurbishments to be undertaken with an appropriate focus of their impact on established targets</p> <p>(A) Continue to deploy metering equipment and make enhancements to automated reports which will allow improved comparisons to be made with targets</p> <p>(B) Investigate the feasibility of more large-scale projects like Bathurst cogeneration</p>	<p>Actions +Lead + Priority (A=must do; B=nice to do) (indicate Int or Ext links & relationships)</p> <p>(A) CSU representatives to approach local organisations more vigorously</p> <p>(B) Undertake increased promotion in local and community media (eg newspaper and television)</p>	<p>Actions +Lead + Priority (A=must do; B=nice to do) (indicate Int or Ext links & relationships)</p> <p>(A) Establish targets that are building specific</p> <p>(B) Modify existing or create new reports that equate energy use to associated carbon emissions</p> <p>(B) Identify and minimise baseloads across building portfolio</p> <p>(B) Undertake an assessment of individual circuit loads to establish an improved understanding of total building demands and to inform the establishment of appropriate targets</p>																																								
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Current Situation / Gaps & shortfalls	<ul style="list-style-type: none"> - Progress has been made via posters and video displays - It is not easy to compare displayed data with previous consumption, therefore displays are losing relevance - Client is not feeling connected 	<ul style="list-style-type: none"> - A lot of effort has been made - Initiatives are continually being rolled out - Training has predominantly been focussed on CSU Green and DFM staff 	<ul style="list-style-type: none"> - Initiatives are visible, eg: Bathurst Cogeneration, water bottle refill stations 	<ul style="list-style-type: none"> - Group unable to comment on current practice 																																								
Suggested Improvement actions	<p>Actions +Lead + Priority (A=must do; B=nice to do) (indicate Int or Ext links & relationships)</p> <p>(A) Implement improved approaches for communicating the results of implemented initiatives and how these changes impact historical consumption</p> <p>(B) Provide links to information on implemented initiatives via channels such as social media</p>	<p>Actions +Lead + Priority (A=must do; B=nice to do) (indicate Int or Ext links & relationships)</p> <p>(A) Implement training programs that are geared to a broader target audience</p>	<p>Actions +Lead + Priority (A=must do; B=nice to do) (indicate Int or Ext links & relationships)</p> <p>(A) Develop more communication materials that explain why we are implementing a particular initiative and what the end result will be (eg water refill stations)</p> <p>(B) Establish greater focus on sustainability via induction modules for staff and contractors (eg Elmo module)</p>	<p>Actions +Lead + Priority (A=must do; B=nice to do) (indicate Int or Ext links & relationships)</p> <p>(A) Utilise newly established pathways between educators and Facilities & Operations staff to communicate examples of good energy / water management practices being applied on campus</p> <p>(B) Horticulture course – consider opportunities for linking recycling of organic waste with water wise propagation</p>																																								