

SPARKLE

Charles Sturt Campus Services Limited Newsletter

Quarter 4 2015

Message from the General Manager

Hello again,

What a year!

Along with the retention of our services by CSU, we have gone through further change management.

Our team of dedicated staff, have been very resilient and patient through this period, it has been tough. I would like to personally thank them for their commitment and understanding.



Again so much positive feedback this year from our clients – well done

The new management structure and changes in responsibilities should serve us well, we all need to support Individuals effected by change, including new employees as they adjust to new roles.

We are very privileged to have such a fine group of people, whom take pride in their job and are dedicated to continuous improvement, as we unite and continue to create a positive workplace, attempts to undermine the values and principles of this group, will fail!! “choose your attitude”

2016 awaits, we have strategic plans to implement and clients to please, but most importantly we have jobs. I'd like to wish all our clients, employees and their families a safe and happy festive season.

Cheers Martin

Contacts

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“Each person entering their office, classroom or university space; at the very most we want them to recognise our contribution to their environment, and at the very least carry on oblivious to what

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What a team! ...



Happy Birthday to the following people who have birthdays coming up! Don't forget to wish them a happy birthday when you see them!!

Wendy Eldridge	28/11
Cathy Long	29/11
Margaret Weekes	30/11
Trina Logan	1/12
Steven Jenkins	1/12
Justin Clay	1/12
Garry Moses	5/12
Lisa Maggs	11/12
Janette Allen	12/12
Ann Baker	21/12
Paige Ryan	27/12

WELCOME & FAREWELL

Welcome to CSCS Shadhi Khalili who will be the Systems Clerk.

Welcome to David Polson our new Workplace Improvement Officer.

Goodbye to Julie Philpott who is leaving us! Thank you for all your hard work Jules, you will be missed!!!

"An extremely busy period where most went above and beyond the call of duty.

Very much appreciated"



"A huge thank you to all the cleaning staff for all their assistance, during the recent Res School period."

"Can you pass on a big thanks to your staff for helping us out last Thursday with the Big Flood in H block. They just got in there and did it "with humour and efficiency."

"I wanted to phone to say "you have knocked this unit out of the ball park what a great effort :)"



Above: The Bathurst Team doing a great job preparing for the Sunrise TV show

What's been happening ...

SAI GLOBAL CERTIFICATION

A while ago as a CSCS board directive the company was asked to validate that it had creditable safety systems in place, this was to ensure that the company was implementing best practice, was compliant to legislation and to provide some assurance against liability, it was viewed as positive move for the business and peace of mind for our clients Facilities management and Residence Life?

Our Occupational Health & Safety Management System is now certified to AS/NZS 4801:2001 standards and we are able to prove our OHS commitment and achievement to clients, staff and other important stakeholders.

Details of our certification are available for clients and other stakeholders to view online via the SAI Global Certification Register – <http://register.saiglobal.com/>



HEALTH & SAFETY REPRESENTATIVE TRAINING



Pictured above from right: Brain Moynihan (Wagga), Janelle Jeffries (Wagga HSR), Chaya Pearce (Albury HSR), Kylie Trotter (HSR Orange), Lisa Fazzari (HSR Dubbo), Alison Croucher (HSR Bathurst), Damien Blattman (HSR Bathurst) who successfully completed their Health and Safety Representative training which was conducted in house by our Workplace Improvement Officer.



Have you seen the WHS section on our website? You can see what's happening with the WHS Committee and view our WHS Management System, it's worth taking a look; just go to www.csu.edu.au/enterprise/cscs/home and click on Staff Resources and then click on Work Health and Safety from the menu on the left.



SYSTEMS REVIEW AND STRATEGY PLANNING

Left: Graham Biddle and Chris Faucett learning about potential new systems that might be introduced for CSCS to implement during the recent CSCS strategy meeting held in Wagga Wagga.

Photos and events....

CHRISTMAS / NEW YEAR CLOSEDOWN CALENDAR

Day	Date	Staff in NSW
Monday	21.12.2015	Normal work day
Tuesday	22.12.2015	Normal work day
Wednesday	23.12.2015	Normal work day
Thursday	24.12.2015	½ day <i>Concessional Holiday</i> (for staff in attendance)
Friday	25.12.2015	Christmas Day
Saturday	26.12.2015	Boxing Day
Sunday	27.12.2015	Weekend
Monday	28.12.2015	Additional Public Holiday gazetted due to Boxing Day falling on a weekend
Tuesday	29.12.2015	Public Holiday in lieu of August Bank Holiday
Wednesday	30.12.2015	Annual Leave (or flexi-time)
Thursday	31.12.2015	Annual Leave (or flexi-time)
Friday	01.01.2016	New Year's Day
Saturday	02.01.2016	Weekend
Sunday	03.01.2016	Weekend
Monday	04.01.2016	Campus re-opens Normal work day

UPCOMING EVENTS

CSCS Employee Videoconference with GM 4th December
10:00am

Christmas Holidays—see Calendar to the left

WHS Committee Meeting 14th December



BUSINESS AWARDS
2015 REGIONAL FINALIST



Congratulations team!!!
CSCS were selected as a finalist at the NSW Business Chamber's Business Awards for the Regional Awards section. 2015. We didn't make it through to the State Finals this year, but it is still a really great recognition of our wonderful team!

Pictured above from left: Martin Dooner CSCS GM, Shadhi Khalilit CSCS Systems Clerk, Simone Brown CSCS Administration Assistant, Graham Biddle CSCS Southern Zone Manager attending the NSW Business Chamber Award night in Albury



Above left: The Dubbo Team Above right: Chris Faucett looking gorgeous as usual!

Campus Updates...

NORTHERN ZONE NEWS

In October Bathurst hosted a conference for Sustainable Economic Growth for Regional Australia (SEGRA). I would like to thank the staff for their efforts in showcasing the campus.

Just go to www.csu.edu.au/cscs, press on the Staff Resources tab, enter your CSU Login details and your right to go!

We have several other conference groups coming in on the Bathurst, Dubbo & Orange campuses meaning with the end of year clean we are in for a busy time.

Please be mindful of the increased chance of injury during the end of year cleans & stay safe.

Merry Christmas to everyone across all the campuses.

Damien Blattman

Northern Zone Manager (Bathurst, Dubbo, Orange, Port Macquarie)



SOUTHERN ZONE NEWS

Just a quick update of what's happening on Southern zone campuses.

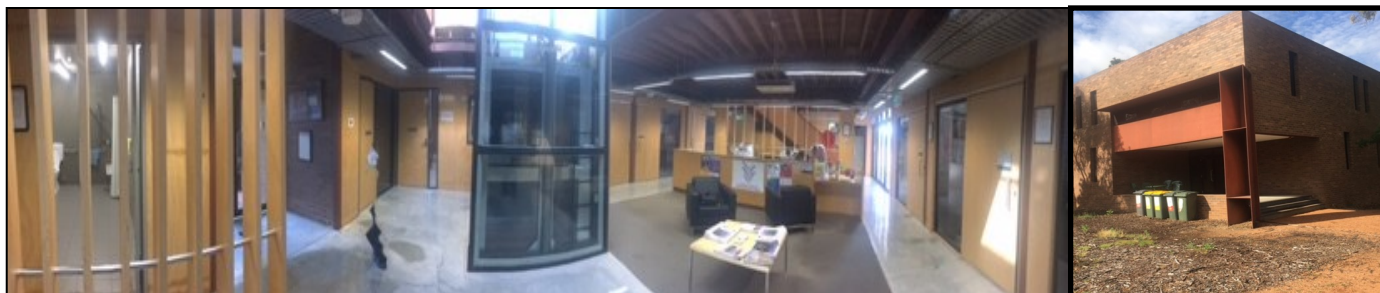
A recent trip to Canberra by myself and Chris Faucett proved to be very successful in obtaining the cleaning of the Canberra campus by CSCS Ltd. Although only a small campus at the moment we envisage that the campus will grow into a sizable concern. The cleaning at this stage will commence January 2016, so there is a lot to do in regards to setting up, establishing relationships and communication barriers.



It's that time of the year again, Wagga and Albury campuses find themselves very busy with end of year clean ups and Residential schools. A huge thanks to Susan Collins and her team in Albury from what I have seen they do a great job and I look forward to working with Susan and her team in the future.

Also well done Margaret Weekes and the Wagga team you have had a big year especially with the University Games being held at the Wagga campus. Huge effort by all the staff who worked both Saturdays and Sundays

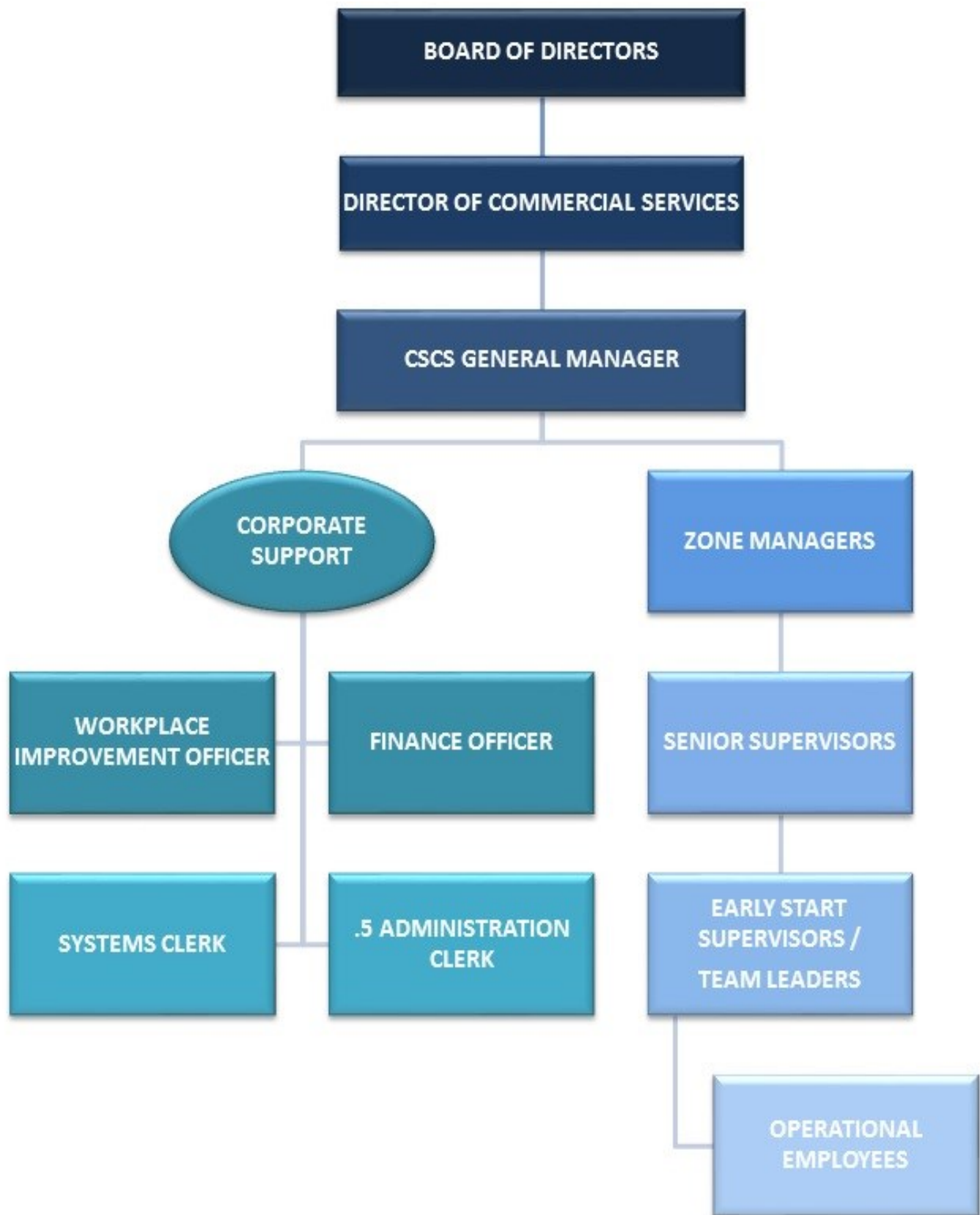
Graham Biddle Southern Zone manager .



Above: Left Glass lift at the new Canberra Campus.

Above Right: George Bowling House—one of the buildings we will be cleaning in Canberra!

Revised Management Structure



Finance Officer Update

Hi everyone

Just a quick update on our Finance and supplier position.

As with any business, when preparing a budget there are always a few surprises that you cannot predict 12 to 15 months in advance. With that in mind it is pleasing to note that CSCS is running slightly under our projected budgets for 2015. CSCS has to always be mindful that we are here to provide a service to our client, CSU, and as such are to supply the most cost-effective and efficient service that we can.

CSCS Management are always looking at ways to effect continuous improvement and are always negotiating with a number of our suppliers for cost savings and more effective products, as well as working on streamlining our purchasing systems.

Some of you would be aware that CSCS have recently moved to the Universities preferred supplier Office Max for the supply of all our Kimberley Clark paper products, although there were a couple of early hiccups it is now a smoother process.

The True Green range of cleaning chemicals has successfully been rolled out on all campuses. We have worked closely with our supplier True Blue Chemicals and their distributor Caterex to overcome any issues and it appears that our initial estimates were correct with this range providing environmental, quality, safety and financial benefits.

The CSCS Laundry at Wagga is now in a transition phase as well with a more cost-effective and safer range of True Blue Chemicals currently being installed.

CSCS are also working towards a more effective inventory control system for our chemicals, consumables (paper products, soaps & plastic bags) and our janitorial products.

Chris Faucett (Finance Operations Manager)



Contact Us

If you would like to receive future copies of this newsletter by email, please send your details to cscs@csu.edu.au

For enquiries about anything in this newsletter, or to suggest an idea for a story, please send an email to cscs@csu.edu.au

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Merry Christmas