



FEEDBACK



The carpets at Aspect look really good. We had a teacher query whether we had new carpets laid over the break. Thankyou for doing such a good job on our floors



To the wonderful CSCS Albury team,
I am working in the CEW today after not being here for some time. The windows in here are looking so great since they have been cleaned! In particular the very high ones.
This really needed doing, it was something that members of the public would notice when sitting in the waiting room.
We really appreciate all the work you do everyday but this deserves a special mention!
- Annie

Just a quick note of thanks for the efforts of CSCS in getting the area Facilities Management have occupied within Bld 483 neat and tidy so quickly following the closure of Bld 440. In particular, I'd like to acknowledge Helen's efforts who, as usual, has gone above and beyond to get things up to her high standard and helped us to get settled in challenging circumstances.
- Ed

I am thrilled with results of the deep clean so far The boys have been marvelous and so thorough. They are quiet as church mice.
- Kate.

How well the team worked in O week events and the amount of O/T that was required
- Sophie

Hi Nicole & Damien,
I have just gone for a walk through of the building 833 and I would like to extend my congratulations to your team as it is an excellent job. This would be the best annual clean that I have seen since the residence opened.
I went through all bottom floor bedrooms and put the waste paper bins on the floors but did not do this on the top floor.
Thanks so much for such attention to detail.
- Meredith



Hi Martin I would like to thank you and your staff for the excellent support and work you are providing to the college.

Positive Feedback was given for the entire cleaning crew at the school. All staff from Admin teachers and maintenance have praised the efforts of the cleaners and the quality of their work.
(Mater Dei)

How good floors looked in Paramedics when all equipment was moved for annual to be completed.
- Emelyn

Thanks for the work your team have done on the weekend, the whole of administration smells beautiful after you have shampooed the carpets and what a great job you did on the external windows
- Matthew

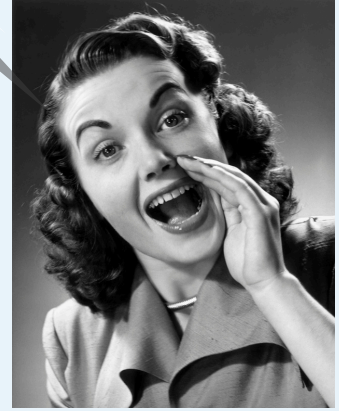
We are extremely happy with the CSCS service cannot fault it and Mary our cleaner is great.
(Coolamon Public)

Building 230 and 209 Events set up for Graduation . Team has done a great job in setting up Joyce Hall and Convention Centre for Grads
- Simon

**NOMINATE YOUR
FABULOUS
CO-WORKERS NOW
AND THEY CAN
CHOOSE A COFFEE
VOUCHER OR HALF
AN HOUR TIL!**



RAAP FORM



RECOGNITION AND APPRECIATION PROGRAM

**NOMINATE A CSCS TEAM MEMBER BY SUBMITTING A RAAP NOMINATION FORM AT
WWW.CSU.EDU.AU/ENTERPRISE/CSCS**

**ONE POINT IS AWARDED PER NOMINATION
EVERY PERSON NOMINATED PER MONTH RECEIVES A REWARD
ANNUAL SITE AWARDS RECOGNISE THOSE WITH MOST POINTS FOR THE YEAR**

PF	POSITIVE FEEDBACK (INFORMAL/FORMAL COMPLIMENT)
POS	CONSISTENT POSITIVE AUDIT RESULTS (QRC)
CR	CONSISTENTLY RESPONSIVE TO WORK REQUESTS & INITIATIVES
PA	POSITIVE ATTITUDE (team work, charity, volunteering, generosity, morale)
AB	ABOVE & BEYOND

NORTHERN AREA

Hi Team,

Welcome to all our new team members across CSCS. Please remember that CSCS is such an inclusive workplace there is someone always willing to help.

I had the pleasure last year to be involved in 4 campuses & the RAAP awards presentations. Congratulations to all the winners as it is great to see you all recognised. Please keep acknowledging your fellow team members as it might just make their day & who doesn't like a coffee or Time in Lieu?

With the colder weather upon us please be mindful of the conditions outside & stick to the paths as much as possible. In the colder areas though keep an eye open for icy paths on frosty mornings. After a break try to look after your muscles by warming up a little before starting again.

If you can think of any items that can make your job easier & safer, please don't hesitate to talk with your management team to discuss the options available. Your opinions are important to CSCS to help us create a safe place not only for our team members but also to everyone who attends our workplace.

A very pleasing result for me to start the year was the fantastic feedback I received from Terri-Lee Duffy (Manager Residence Life) with how well O-Week & move in day went in the North. Well done team that is an awesome achievement.

With many conference groups utilising CSU areas, please don't underestimate the impact you all have on their experiences whilst on your campus. Our Motto says it all: **For each person entering their space, whether it be work, study, rest, or play: at the very most we want them to recognise our contribution to their environment, and at the very least carry on oblivious to what we really do.** Thank you for everything you do. Keep up the good work.

Damien Blattman

CSCS Northern Area Manager

Bathurst - Dubbo - Orange - Port Macquarie



SOUTHERN AREA

Hi All,

Student numbers are up from last year on most campuses, which means we are going to have another busy year which is a good thing for CSCS it keeps us all in a job.

Well another year has ended and the student break between November and Mid-February was as busy as ever. Once upon a time this was a quite period with just annual cleans to think about not any more it is now busier than through the year with Residential schools, conference trade and events.

Also, a big CSCS welcome to the following new team members who have joined our team in the superior Southern Zone since the last newsletter.

Wagga: Laura Weeden, Natarsha Linde, Halef Suleyman, John Saye, Sarah Wishart, Steven Morgan, Matthew Langborne, Mary Cunningham, Josephine Vakacautadra, Sophie Rose, Tania Irwin, Aduba Jok, Michael Dennison, Jiajia Zang, Chen Chiu – Chen, Ali Neamet, Khansa Saleh, Adrian Brown, Lanilyn Cerillo, Thamir Tamar, David Fletcher, Bianca Grey, Alana Menz, Serah Fakalelu, Sosaia Fakalelu, Tenzin Tenzin, Tsering Kyi, Stephanie Starr, Charmain Walsh, Johanna Marsh, Kimberly Prince, Jacob Malual, Tamburai Jaya, Cindy Knight, Plai Mudiyanselage, David Valiente, Maria Taniegra, Lenaila Talde, Ebony Jackson, Nani Das, Fahren Glynan, John Kimani, Helena Brown, Jade McKay.

Albury: Fahren Glynan, Stephen Woods, Jasmine Skahill, Elana Malpendo.

As you can see from the above list there are a lot of new team members who have joined CSCS who bring a varying range of knowledge and skills to the company.

Keep in mind the weather is starting to change and the winter months are nearly upon us, be extra careful especially early mornings to avoid slips and falls.

Stay safe everyone.

Graham Biddle

CSCS Southern Area Manager

Albury – Wagga Wagga - Canberra



WAGGA WAGGA TAKES 2



wellways

Wellways – it's really in the name isn't it.

Wellways is a leading not-for-profit mental health, disability support and carer service, established in the Murrumbidgee region. WITH offices in **Wagga Wagga, Albury, Griffith, Young, Deniliquin and Temora.**

Wellways work with a diverse range of people of all ages living with a mental health diagnosis or various disabilities. Wellways are there to bridge the gap and help people get the support they need. Through their services they can connect those in need with psychologists, doctors, housing services and other appropriate specialist services.

They support participants achieve NDIS funding.
They support participants who will not leave home - reconnect with the community.
They have supported numerous participants without homes to find and maintain housing.
They help people learn to be independent, learn how to look after themselves and find housing.
They have been a conduit for reporting domestic violence.

Wellways have delivered suicide prevention training to 960 people in our region.

OUR YOUTH! Their Youth Social Media campaign called **UrHere**. Designed to raise awareness and support around Youth Mental Health, has reached over 2 million people and has 10,000 followers.

There are so many wonderful things Wellways do, and stories of heartache and triumph.

One very touching story which I was told, really resonates with me, and motivates me to encourage people to support this charity. After a young mother lost her partner to Suicide, Wellways through their After Suicide Support Program, were able to assist this person and her young family through this difficult time pay the mounting bills, find suitable housing, assist her to find work... Make a family Christmas bearable and eventually assist her with an application for a new home which was successful. Their Way back program also supports people after a suicide attempt.

I think we all could agree Wellways need is to reach more people in our community.

They need a van fitted out with a washing machine, BBQ, and fridge. This would help them so much to connect with those in need, whether it be recovery or just make people feel WELL.



William's Can and Bottle Collection Donation

The Group was started in 2017 with the introduction of The NSW Government Return and Earn scheme by My wife Terri Goldstraw, and my son William Goldstraw, I joined them shortly after their first collection. The idea behind the group was that William would learn work ethics, To work for his money by helping to work collecting cans and bottles and processing them. As well as learning to help others in the process by donating towards local charities and groups that don't receive much assistance otherwise. As incentive, William would be allowed to keep half of what was raised, with half of what was kept going into savings, the other half as spending. The remainder would be than donated. William was 12 when he and his mother started. Over the last 6+ years thousands have been raised and donated to many local groups from Legacy, Can Assist, Various animal rescues, Rural Fire Service, St John's Ambulance, and more. One-year Presents were bought for all the Children in Wagga Hospital and were personally delivered Christmas Day.

At first, We started by collecting cans and bottles during race meets at the Wagga Turf Club, shortly moving on to collecting from private homes that wanted to donate as word of our efforts started to spread. All run via a Facebook Group page and word of mouth we typically do a collection pick up from people's homes once a month. Over the years William has had the groups story published many times in the Daily Advertiser as well as several stories on the local nightly news.

With the rising cost of living over the past few year's donations have slowed as people are finding money harder to come by and are processing their own to help supplement incomes. Which is all fine, we kept going with what we could, it just meant donations weren't as frequent.

In late 2022 William Stepped back from actively collecting and processing cans to concentrate on years 11 and 12 as well as Part Time after school employment. I have kept the group going in the meanwhile to continue the charity donation and am donating 100% of the funds raised. William still helps out when he is able and may return to help once his HSC is completed.

For those that wish to follow the groups progress, you may find it on Facebook under: **William's Can & Bottle Charity Collection**



WAGGA WAGGA TAKES 2



wellways

Martin and Shelley raised over \$37,500 for Wellways during Wagga Wagga Takes 2. Martin was also awarded the Beyond Bank Community Spirit award alongside Georgia Cox.

Wagga Wagga Takes 2 2024 raised a total of \$281,661 for local charities. Bringing the grand total since it began in 2007 to \$4,263,957.



RAAP AWARDS 23



Congratulations



OUR VALUES



B

Be open and honest, flexible, dependable and responsive to the needs of the business and clients.

E

Enrich our culture by fostering a safe and inclusive workplace that acknowledges social values such as respect, tolerance, diversity and wellbeing.

S

Seek ways in which we can professionally reach our full potential and have a positive impact on the wider community and the environment.

T

Target continuous improvement, opportunity and growth.

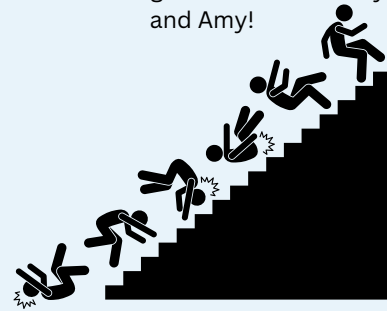
BEWARE ON THE STAIR



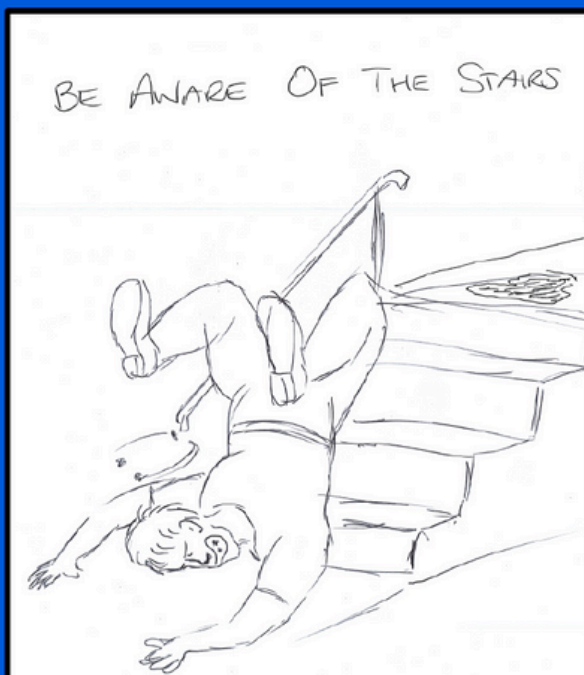
Since 2010 there has been 50 stair related injuries and incidents with 24% resulting in a visit to the doctor.

In March the CSCS Work Health Safety Committee had noticed that one of the highest cause of injuries in CSCS was stairs. This led to a competition to create new posters for stair safety known as "Beware on the Stair"

Anthony Trotter (Orange) and Amy Bell (Wagga) were voted top two in the competition. You can see their winning designs around the CSCS offices. Congratulations Anthony and Amy!



BEWARE ON THE STAIR



Artwork by Anthony Trotter - CSCS ORANGE

What can you look out for and report to prevent injury.

- Poor lighting.
- Objects left on the stairway.
- Missing, uneven or damaged steps.
- Slippery steps.
- Missing or damaged handrails.
- Doors that may suddenly open onto landings.

What can you do to prevent injury.

- Always use the handrails.
- Don't rush, take your time.
- Avoid distractions. "phones"
- Wear appropriate footwear.
- Avoid carrying vision-blocking loads, ask for help.
- Don't overload, make additional trips.

Beware on the Stairs Poster Comp is a CSCS team initiative.



PUBLIC INTEREST DISCLOSURE

A public interest disclosure (PID) is a disclosure about serious wrongdoing in the public sector (including education), that serves the public interest. This is sometimes referred to as whistleblowing.

Charles Sturt University and its controlled entities foster and promote a culture that encourages and supports staff to report serious wrongdoing. This is essential in maintaining the integrity of the University and the public sector. The official framework that protects this proactive culture is:

- Public Interest Disclosures Act 2022 (NSW) (NSW Government)
- Public Interest Disclosure (Whistleblowing) Policy (Charles Sturt University)
- Public Interest Disclosure (Whistleblowing) Procedure (Charles Sturt University)

Under s81 of the Public Interest Disclosures Act 2022 (“the PID Act”), agencies can arrange for another agency to exercise their functions under the PID Act on their behalf.

On 19 April 2024, in accordance with s81(2) of the PID Act, Charles Sturt Campus Services Limited (“CSCS”), a controlled entity of Charles Sturt University, has authorised Charles Sturt University to:

- exercise CSCS’s functions (as an agency under the PID Act) under the PID Act on behalf of CSCS; and
- delegate all functions of CSCS including:
 - receiving voluntary PIDs, dealing with voluntary PIDs by investigating relevant serious wrongdoing, the provision of training under s48 of the PID Act and providing the annual return to the NSW Ombudsman.

(as an “agency” under the PID Act) to the Vice-Chancellor as the University’s “head of agency”, except for responsibilities under sections 34, 61 and 80 of the PID Act.

In accordance with s81(4)(b), Charles Sturt University has notified the NSW Ombudsman of this arrangement.

The Public Interest Disclosure Act 2022 provides multiple pathways to report serious wrongdoing. These include speaking to a disclosure officer, your manager, and other agencies, such as integrity agencies.

CSU CAREERS FESTIVAL

Right:
Simone Brown
(Corporate
Support
Manager) and
Shadhi Khalili
(Corporate
Support Officer
- Human
Resources)



Over the 14th to the 16th of May, CSU held a Careers Festival for all students on campuses to attend. CSCS were luck enough to land a stall in both Bathurst and Wagga campus. During the festival students were able to speak to regional business and CSU industry partners to further their career goals and expectations, creating a foot in the door. CSU also included a LinkedIn photo booth, "Resume Rescue" booth and keynote speakers on each campus.



Left:
Caitlin Nixon
(Corporate
Support
Officer), Coral
Moffat
(Corporate
Support Officer
- Finance) and
Amanda
Hooper (HR &
WHS Manager)

Beware on the Stair

P D F C U A H J N U L Q U L F M S N
H O E G K M F A D H F P D M D A N R
I A S I D D M O N C R H O B A I P I
R W Z Y N M P I O D P J G A C N T S
R K F A W J X A S T R N L W C T S K
E M H L R C U N K T W A S M I E A L
G F A L L D E R V M E E I R D N F G
U O S L O W S G Y H L P A L E A E F
L B L S T A I R W A Y M I R N N T Z
A X I Z C L I G H T I N G L T C Y W
R D P I W S N U I L R Z K H S E J W
O W G J R J Y Z J R G H V U V U U I

Find the following words in the puzzle.

Words are hidden → ↓ and ↘ .

MAINTENANCE

ACCIDENTS

IRREGULAR

HANDRAIL

FOOTWEAR

LIGHTING

STAIRWAY

HAZARDS

INJURY

SAFETY

SLIP

STEP

SLOW

FALL

RISK

EXPLORE

QR CODES MAKE IT QUICKER....

Try the QR codes below to explore some of our resources. Just hover your QR code reader or mobile camera over each QR code to be taken to the links. Once you are taken to the resources you can explore further by clicking on links within the site. For some links you may need your staff login. If you need any help reach out to your Supervisor or email cscs@csu.edu.au



SAFE WORK METHOD STATEMENTS (SWMS)



SAFETY DATA SHEETS (SDS)



WEB KIOSK - Payslips & Leave



CSCS WEBSITE
Use your staff login



INDUCTION & TRAINING



CSCS TEAM CONNECT
News, Updates, Jobs

WI-WALK



Step 1: Register and watch presentation



Step 2: Complete WIWALK Form

IMPORTANT:

Please remember to log onto WebKiosk once every 3 months to update your password. If you require assistance reach out to your supervisor or email cscs@csu.edu.au

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