

It's time to ask R U OK? if you notice a change, no matter how small.

SAYING?

#### Do they seem:

- Confused or irrational
- Moody
- Unable to switch off
- Concerned about the future
- O Concerned they're a burden
- O Lonely or lacking self-esteem
- Concerned they're trapped or in pain

#### **WHAT ARE THEY**

# **DOING**

#### Are they:

- Experiencing mood swings
- Becoming withdrawn
- O Changing their online behaviour
- Losing interest in what they used to love
- Unable to concentrate
- Less interested in their appearance and personal hygiene
- Behaving recklessly
- Changing their sleep patterns

### WHAT'S GOING ON IN THEIR

## LIFE

#### Are they experiencing:

- Relationship issues
- Major health issues
- Work pressure or constant stress
- Financial difficulty
- Loss of someone or something they care about



### Starting a conversation



### 1. Ask R U OK?

- Pick the right time and place to start the conversation.
- Mention specific things that have made you concerned for them, like "You seem less chatty than usual. How are you going?"



#### 2. Listen

- Take what they say seriously and don't interrupt or rush the conversation.
- Encourage them to explain: "How are you feeling about that" or "How long have you felt that way?"
- Show that you're listening by repeating back what you've heard (in your own words) and ask if you've understood them properly.



## 3. Encourage action

- O Help them think of next steps they could take to help them manage their situation.
- O If they've been down for more than two weeks, encourage them to see a health professional.
- O Be positive about the role of professionals in getting through tough times.



#### 4. Check in

- Schedule a reminder to call them in a couple of weeks. If they're really struggling, follow up with them sooner.
- O Stay in touch and be there for them. Genuine care and concern can make a real difference.

### Can you spot the changes?



Find the 6 differences between these two illustrations.



# **Useful contacts for** someone who's not OK

Encourage them to connect with a trusted health professional, like their GP, or these Australian crisis lines and professionals:

Lifeline (24/7)

13 11 14

lifeline.org.au

Beyond Blue (24/7)

beyondblue.org.au

**SANE Australia** 

1800 18 SANE (7263) sane.org

**Suicide Call Back** Service (24/7)

1300 659 467 suicidecallbackservice.org.au

Kids Helpline (24/7)

1800 551 800 kidshelp.com.au

More contacts ruok.org.au/findhelp



A conversation could change a life.

ruok.org.au