Report and Recover

CONTAIN THE THREAT

1

Limit the damage. Do not shut down your devices. Disconnect them from networks and the internet.

DO NOT PAY RANSOMS

2

If you receive a demand for money, such as a ransomware email to restore your devices, do not pay. There is no guarantee the damage will be reversed.

REPORT

3

Report the cybercrime to the Australian Cyber Security Centre (ACSC) at Report | Cyber.gov.au, or call 1300 CYBER1 (**1300 292 371**).

NOTIFY

4

Notify your bank or financial institution as well as business partners and employees This is crucial to help limit any possible harm.

UPDATE

5

Update your passwords to ensure your online accounts remain protected. This includes online banking, emails, utilities, services and social media accounts.

MONITOR

6

Monitor your credit reporting files at Equifax, Illion and Experian and request corrections if false information appears. Monitor your online accounts for unusual activity

RESTORE

7

Restore data from backups and review your cybersecurity protocols to make sure you are protected from a future incident.

UPDATE AND PROTECT

8

Ensure all software is updated to the latest stable version. Ensure you are using the latest anti-virus software and safe browsing tools.

https://www.csu.edu.au/research/farmers-cybersecurity