

# SPARKLE

Charles Sturt Campus Services Limited Newsletter

Quarter 4 2018

## Message from the General Manager



It's that time again, the year has gone quickly and what a year.

From where I sit, the Company CSCS has never been stronger.

Through hard work, It appears we have cemented our future with the university and many new opportunities lay ahead.

As building occupancy changes and CSU divisional budgets tighten in 2019. I can see there will be adjustments.

What we need to do, is be more to the university. We're not just a cleaning company and have a lot more to offer. We proved this In 2018, and broadened our scope of work, both internally and externally. In some cases our clients came to us, and asked can you do this? "Yes we can".

I'm also pleased to announce the company will be offering two three thousand dollar university student scholarship's in 2019 through the University Foundation. The board and I chose scholarships designed to assist students with financial hardship. This has been made possible by the additional income received through external works, such as St Patrick's Parish school etc.

It would be remiss of me not to mention our safety performance. What an amazing year! - let's do it again in 2019.

Lastly, thank you for your individual and team efforts this year. "When you hand good people possibility, they do great things" *Biz Stone*

Enjoy the festive celebrations and stay safe..

Martin

### Contacts

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*"Each person entering their office, classroom or university space; at the very most we want them to recognise our contribution to their environment, and at the very least carry on oblivious to what we really do."*

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# Thank you to our wonderful staff ...



GREAT JOB BY JOEL WHILE ZAC WAS ON LEAVE. POSITIVE PERSONALITY

THANKS FOR THE WORK THAT IS BEING DONE IN THE SCHOOL BY THE CLEANERS

THANKS TO MADDY AND PAUL FOR BRINGING THE CARPETS BACK TO LIFE IN THE REC ROOM

BIG THANK YOU FOR THE EFFORTS OF CSCS CLEANING UP DURING FLOODING

EXCELLENT WORK ON PREPARING OLD CRICS AREA

THANK YOU FOR KEEPING OUR BLOCK SO CLEAN, IT MAKES OUR LIVES SO MUCH EASIER. SORRY FOR THE MESS EVERY THURSDAY-MORNING. WE APPRECIATE EVERYTHING YOU DO!!

STEVEN COOKE (SENIOR TECH OFFICER) CALLED TO SAY THANK YOU FOR THE WONDERFUL CLEANING BY GRACE MALAMBO OF THE LAB IN BUILDING 1002 AFTER A FUTURE MOVES SCHOOL EVENT WAS HELD IN LAB 219.

CLIENT WANTED TO SAY THANK YOU TO KYLIE & THE WONDERFUL TEAM FOR THE AMAZING LOOKING RESIDENCES. SMELLS GREAT, CLEAN AND VERY VERY TIDY.

ACADEMIC AND PROFESSIONAL STAFF HAVE NOTICED THE AMAZING JOB THAT THE CLEANING STAFF HAVE BEEN DOING, AND WANTED TO LET CSCS AND THE CLEANERS KNOW THAT THEY REALLY APPRECIATE IT

THANKYOU FOR HIGH STANDARD OF CLEANING THE STUDENT HUB

AFTER INCORRECT BOOKING BY RUGBY NSW ORANGE CLEANERS GOT 40 ROOMS READY AT SHORT NOTICE, WITH NO PROBLEMS

THE CURRENT TEAM ARE DOING A GREAT JOB THEY ARE GETTING THE ONE PERCENTERS SPOT ON, WE ARE QUICK TO COMPLAIN IF THINGS ARE NOT GOING WELL BUT I SHOULD TAKE THE TIME TO COMPLEMENT THE CLEANERS PERSONALLY WHEN THEY DO A GREAT JOB.



## What's happening around campuses



Pictured above our newest cleaning contract : Reception and main office St Patricks School Albury



Pictured above: New linen packs stored at the distribution Hub in Wagga, and a new system for keeping CSCS linen stock.



Bathurst staff recently threw Nicola and her husband Simon a baby shower ,she loved all her gifts from the staff and recently sent us a big thankyou (yummy cupcakes). All the best with the Twins when they arrive early next year!!



## What's happening around campuses



**Pictured Above: Cim Blundell and Wendy Foley from CSCS Albury completing some fire training.**



**Pictured left: Estelle 's farewell after working with CSCS for 20 years! We wish you all the best for the future!**

**Pictured right: Joel and Sarah Mcfadyen welcomed a new daughter Zahli Faith to the world on the 29th September.**



## Christmas and New years Shut Down.. & Birthdays!

### CHRISTMAS / NEW YEAR CLOSEDOWN CALENDAR

Please note there is a 1/3 on Friday 21st December (TIL is not applicable to staff on leave) you will need to put your leave in for Monday 24th, Thursday 27th and Friday 28th. Work will commence as normal Wednesday 2nd January. Thankyou :)



Richard Akpa

Erfen Yonzon

Joel Mcfadyen

Gary Moses

Tanya Higgins

Shane Klower

Lisa Maggs



Krystal Flannigan

Clinton Foot

Tim Mainwaring

Melissa Strickland

Justin Clay

Tanya Higgins

Trina Logan

**We Hope you all have a wonderful day with your family and friends! Happy Birthday!!**



# FAREWELL DON!!!!

Thankyou to everyone who came to Don's farewell dinner!

It was such a lovely night! Don, we wish you nothing but the best for a happy retirement!! We will definitely stay in touch :)





Pictured Above: CSCS Orange staff with Don on his last of work.



## Site Updates

### NORTHERN ZONE NEWS

As per usual the CSCS team has done an amazing job throughout the year, not only your efforts to CSU but also to our external clients.

With summer here, the clean-up of the residences well under way, you must all be looking forward to a well-earned Christmas break with your families. For those who are working over the break a big Thank you.

I would like to take this opportunity to thank all of you for 2018. Please don't under estimate what each & every one of you bring to the company.

As mentioned in the last newsletter Nicola (Senior Supervisor in Bathurst) is pregnant with twins. The last ultrasound have the babies going well & healthy. We wish Nicola & Simon the best for when the babies are born.

Estelle Sharwood has decided to retire in mid-2019. Starting as a casual cleaner back in 1999, Estelle's last day of work was in Friday 30<sup>th</sup> November with the team putting on a farewell BBQ.

We wish Estelle all best in her retirement.

Finally Merry Christmas to everyone & look forward to seeing you in 2019.

Damien Blattman

*Northern Zone Manager (Bathurst, Dubbo, Orange, Port Macquarie)*



### SOUTHERN ZONE NEWS

This certainly has been a year of change, the company has taken on more work within the university across all campuses and I am sure this will only progress over time. CSCS has also gained new external contracts this year such as St Patricks School this is our first venture into schools and so far is proving to be successful.

Wagga has welcomed Rebecka Hinchliffe (Team Leader) and Caitlin Robey (Stores / admin) to its team and I would like to wish them well as they endeavour to make their mark within the company.

All sites are now well into end of year cleans, Wagga has Res schools scattered throughout the break so it will be a balancing act completing both Res schools and end of year cleans.

I would like to thank all the staff in Albury, Canberra and Wagga for their efforts this year, I hope you stay safe, have a great Christmas and we will do it all again next year.

Cheers,

Graham





## Site Updates

### WORKPLACE IMPROVEMENT OFFICER

2018 is virtually done and dusted. We all, as a Company, can be proud of our WHS record for the past year

To date we have only had 34 injuries, 95% were minor or negligible – only one Lost Time Injury, an incredible result for over 7 sites and over 150 staff members. This is even more incredible when you consider the very nature of the work involved, pushing, pulling, lifting, wiping.

CSCS is currently looking at introducing a 'Reward & Recognition' Program for 2019 – staff to be recognised for Individual, Team & Site achievements – points will be awarded for certain criteria ( for example: compliments, days attended work, days injury free etc) so you may be rewarded for simply doing your job.

A milestone event coming up in 2019 is the 10 year anniversary of Charles Sturt Campus Services, 1<sup>st</sup> November – plans are afoot to have a 'Blue' Foundation Day celebration – more news of this in the fullness of time.

As is customary at this time of year, from me and mine, to you and yours, have a safe and happy break and if the good Lord is willing and the creeks don't rise we shall all be back bigger & better in 2019.

David Wayne Polsen

WIO

## Finance Officer Update

Hi everyone

2018 has been a busy year for all of us and CSCS Finance is no exception.

CSCS Payroll, Budgeting and Procurement have all benefited throughout 2018 from improvements in workplace processes with further improvements planned for next year. In particular, a big thankyou to Shadhi and the Snr Supervisors for their assistance in streamlining the Payroll and Purchasing processes.

Safety achievements across CSCS Operations are something that has a high impact on the financial position of CSCS, and the current Safety record is something all of CSCS should be proud of. *Your Safety Record is the envy of CSU.*

I hope everyone has had an enjoyable 2018 and are looking forward to the New Year. A special thankyou to all of the CSCS Management Team for your assistance throughout 2018.

I hope you all have an enjoyable and safe festive season and I wish you a happy and prosperous 2019.

Cheers



### Contact Us

If you would like to receive future copies of this newsletter by email, please send your details to [cscs@csu.edu.au](mailto:cscs@csu.edu.au)

For enquiries about anything in this newsletter, or to suggest an idea for a story, please send an email to [cscs@csu.edu.au](mailto:cscs@csu.edu.au)

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