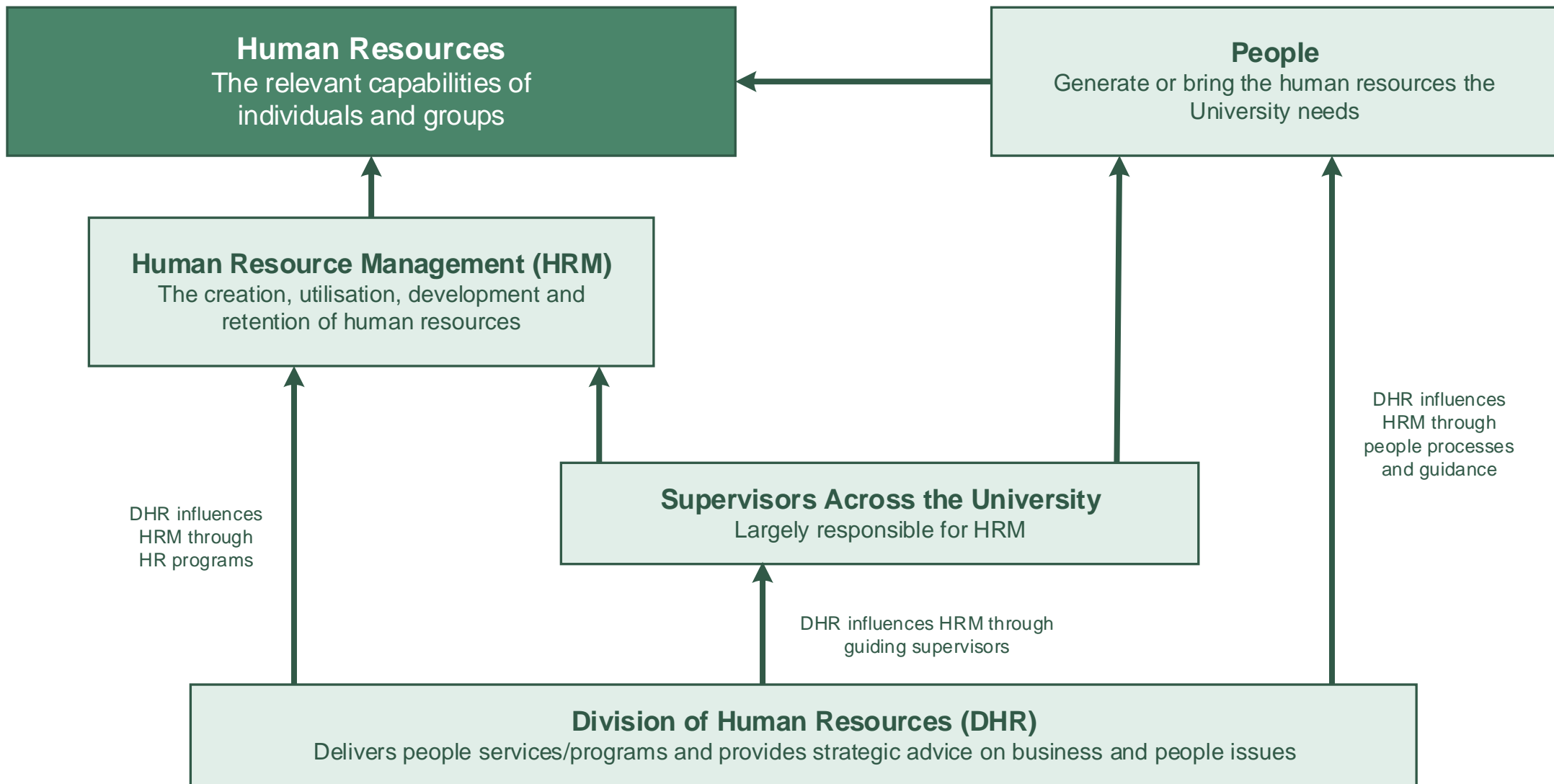
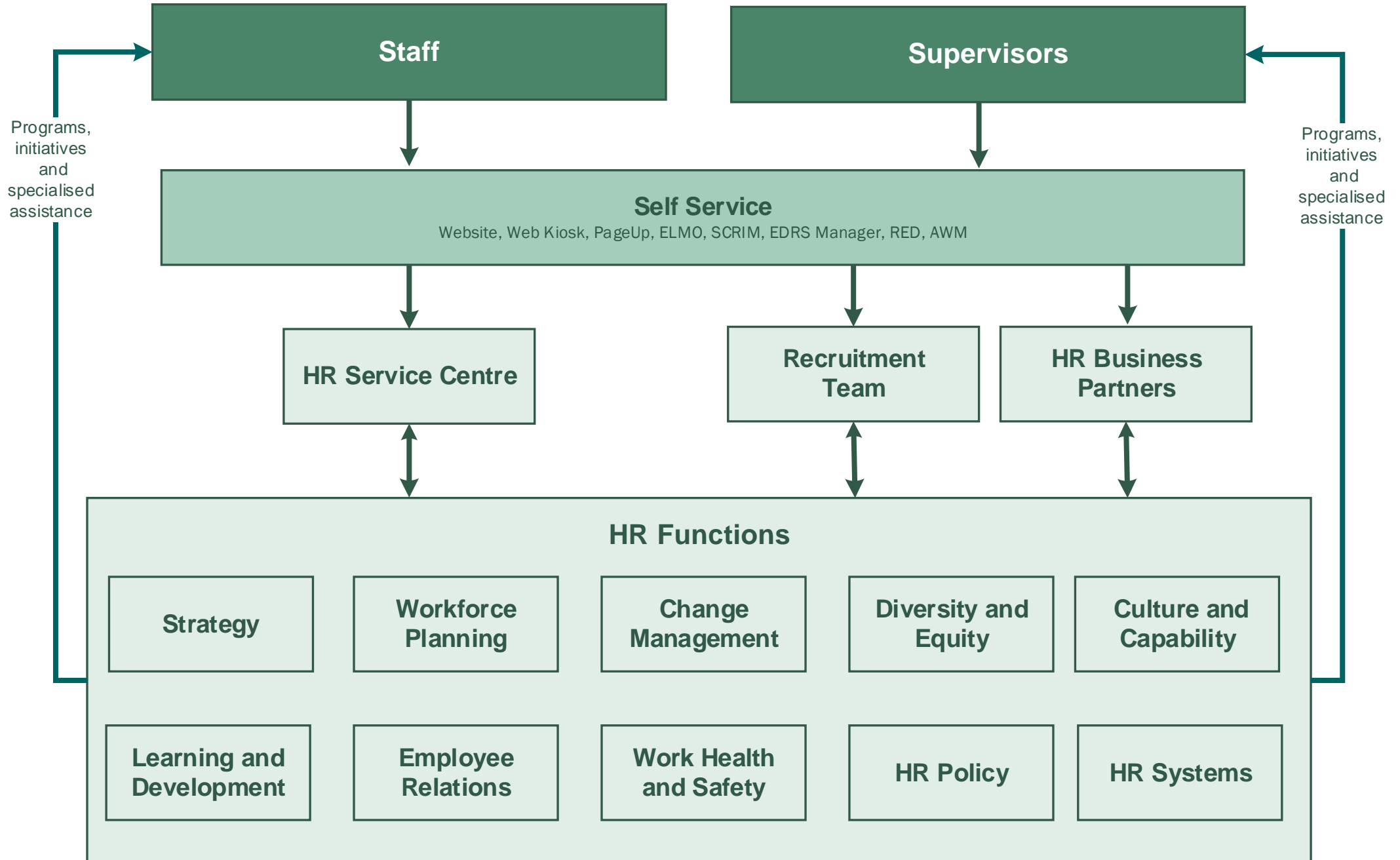


## Human Resources @ CSU



# How to Access DHR Services @ CSU



# Division of Human Resources Functional Model

## Leadership

### Strategy

University strategy  
HR strategy and planning  
Advice to VCLT  
Information and insights  
Communications

### Governance

Policy settings  
Statutory compliance  
Policy development, review  
and administration  
Risk management  
Business continuity planning  
Divisional records

### HRET

Advice and assistance to the  
Executive Director, Human  
Resources  
HR culture and team  
effectiveness

## HR Partnerships

### HR Business Partners

Advice  
Partnering re client objectives  
Talent management/  
succession planning  
Case management  
Broker HR specialist services

### HR Service Centre

Enquiries and general advice  
Salary and leave  
administration  
Staff records  
Tier 1 HR systems support  
HR website strategy

### HR Systems

HR technology strategy  
Management of suite of HR  
systems  
Government reporting  
AHEIA benchmarking

### Recruitment

Employee value proposition  
Recruitment strategy  
Recruitment and selection  
processes and outcomes  
Onboarding  
Remuneration  
Job evaluation

## Change Management

Change management methodology and resources  
Change support for strategic programs  
Building change capability

## Workplace Relations, Culture & Capability

### Culture and Capability

Specialist advice  
Organisational culture  
Workforce planning  
Workforce capability  
Rewards and recognition  
Leadership development  
Professional development  
EDRS  
Study support programs  
Career progression  
Academic promotion  
Staff forums

### Employee Relations

Specialist advice  
Enterprise bargaining  
Complex case management

### Diversity and Equity

Specialist advice  
Diversity programs  
Discrimination/bullying  
prevention  
Work/life balance

### Work Health and Safety

Specialist advice  
Safety management  
Injury management  
Wellbeing programs