

SPARKLE

CHARLES STURT CAMPUS SERVICES

MESSAGE FROM THE GM

Greetings, hope you're all well!

You could say It has been a three year hump day. Getting on the other side of it all has been a real focus for CSCS. Thank you for being there and or recently joining our team.

Positive !! Positive !! Positive !! Our teams are very much focused on improvement and support. There are a lot of projects in play, which will enhance your experience at work and simplify things. We will let you know as these unfold.

Our "BEST" values have been promoted and embedded, please take the time to read them and own them. These Values drive our business and work culture.

The Newsletter is yours to enjoy and find out more about CSCS, if you have any ideas for future articles or inclusions let us know by email cscs@csu.edu.au. Every good idea will receive a RAAP.

Have a great day, week, month and so on.

Stay safe
Martin

Martin Dooner
CSCS General Manager



SEPTEMBER 2022

IN THIS ISSUE

- MESSAGE FROM THE GM
- FEEDBACK
- OUT & ABOUT
- AREA UPDATES
- HR & TRAINING
- EMPLOYEE ASSISTANCE PROGRAM
- RAAP EMPLOYEE RECOGNITION
- OUR VALUES
- FINANCE
- QR CODE QUICKLINKS

*Got something to
share ???*

Send your news and pictures to
Simone at cscs@csu.edu.au for
inclusion in the next newsletter.

*"Each person entering their space, whether it be
work, study, rest or play; at the very most we want
them to recognise our contribution to their
environment, and at the very least carry on oblivious
to what we really do."*



OUR VALUES



B

Be open and honest, flexible, dependable and responsive to the needs of the business and clients.

E

Enrich our culture by fostering a safe and inclusive workplace that acknowledges social values such as respect, tolerance, diversity and wellbeing.

S

Seek ways in which we can professionally reach our full potential and have a positive impact on the wider community and the environment.

T

Target continuous improvement, opportunity and growth.

We recently revised our values at CSCS to ensure they were in line with our mission. We believe that the "BEST" values reflect our mission perfectly and we encourage all our team at CSCS to adopt these values and work towards being your BEST - both personally and as part of the CSCS team.

TRAINING



Congratulations to the following staff who have recently completed certification.

Certificate III in Cleaning Operations	Lee Adams	Orange
Certificate III in Cleaning Operations	Maria Castanares	Orange
Certificate IV in Cleaning Management	Elizabeth Day	Bathurst
Certificate IV in Cleaning Management	Nicola Holley	Bathurst
Certificate IV in Cleaning Management	Sharon Roberts	Bathurst
Certificate IV in Cleaning Management	Kylie Trotter	Orange
Certificate III in Cleaning Operations	Sarah Berrell	Bathurst
Certificate IV in Cleaning Management	Cimon Blundell	Albury
Certificate III in Cleaning Operations	Lourdes Driscoll	Bathurst
Certificate III in Cleaning Operations	Tracy Edyvean	Wagga Wagga
Certificate III in Cleaning Operations	Victoria Glasgow	Bathurst
Certificate IV in Cleaning Management	Ava Hartley	Albury
Certificate III in Cleaning Operations	Tanya Higgins	Wagga Wagga
Certificate III in Cleaning Operations	Nicole Hockley-cheetham	Bathurst
Certificate III in Cleaning Operations	Wayne Isbister	Bathurst
Certificate III in Cleaning Operations	Rachel Oakman	Bathurst
Certificate III in Cleaning Operations	Jessica Stevenson	Orange



Above: Snr Supervisor Nicole Holley was extremely proud to present the following staff from Bathurst with their Certificate III Cleaning Operations - well done team!! Pictured from top to bottom: Rachel Oakman, Nicole Hockley Cheetham, Wayne Isbister, Sarah Berrell and Lourdes Driscoll



RU☺K DAY

MORNING TEA 8 SEPTEMBER



ORANGE



ALBURY



WAGGA



**PORT
MACQUARIE**



BATHURST



OUT & ABOUT

**WINNER - GOLDEN CROW AWARDS 2022 FOR EXCELLENCE IN
WORK HEALTH & SAFETY - SPONSORED BY SAFE WORK NSW**



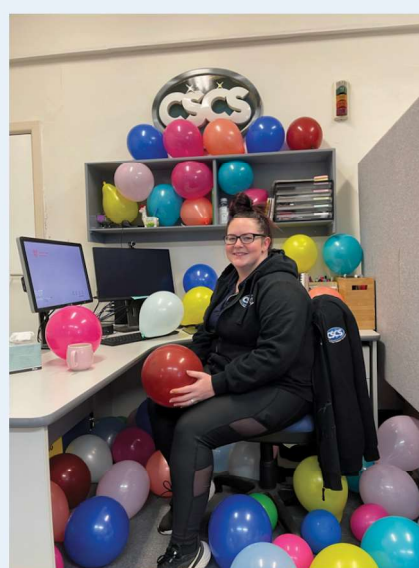
Above: Wagga leadership team were proud to accept the WHS award on behalf of our CSCS Wagga team

CSCS has won the Golden Crow Awards for Excellence in Work Health & Safety (Sponsored by Safe Work NSW). The Excellence in Workplace Health and Safety award recognises businesses that are implementing safe work processes within their business and reducing, controlling and identifying risk. This is the third year that CSCS have won this award which is a fantastic achievement that reflects the safety culture that we all embrace.

Congratulations to everyone at CSCS for creating a safe workplace for all! To find out more about the awards visit Golden Crow Awards (waggachamber.com.au)



DOUG ASSESSING HIS HANDIWORK! CREATING NEW CHANGEROOMS FOR CSU WAGGA



WELCOME BACK FROM MATERNITY LEAVE CAITLIN!



NO JOB TOO BIG OR SMALL FOR OUR GM & AREA MANAGER DISCOVERING VIA HANDS ON WHAT IT TAKES TO COLLECT THE RUBBISH IN WAGGA

EAP

Building mental fitness...
Together

**YOUR
WELLNESS
PORTAL**



Username: converge
Password: eap



☒ Free

☒ Confidential

Find out more or book an appointment:

1300 our eap (1300 687 327) | eap@convergeinternational.com.au

www.convergeinternational.com.au



VIA PHONE



VIA LIVE CHAT



EAP CONNECT APP



EMAIL

Converge
international

SOUTHERN ZONE

Hi all

There has certainly been a lot happened since the last newsletter and although COVID still looms large it is treated totally different now more like the flu. Many of our staff have been unfortunate enough to catch COVID, some have been quite sick with it, some not so bad everyone seems to be different. At various stages it has had a significant impact on our business with some campuses having multiple staff off at any one time isolating its quietened down a bit now, let's hope for the rest of this year that most of our staff can dodge COVID.

CSCS during the last two years because of circumstances including COVID have had a large turn over of staff which means we have a lot of new staff who are learning lots of new tasks so it been quite a challenge for supervisors and team leaders.

Albury management team has now been in place for a couple of months and is working well, we have a new Senior Supervisor Miriam Agar who has worked with the company previously about seven years ago, Miriam brings a lot of experience with her and will be a great addition to management. Current staff Ava Hartley and Cimon Blundell have moved into team leader roles and have been a fantastic help to me and the company whilst recruiting for a Senior Supervisor.

Matthew Lauchlan has also started in a new role at Wagga campus as Supervisor of external clients, stores, helping Alicia and Michelle I am sure he will do well.

Khem Galley has also been with CSCS since the start of the year in Canberra as Team leader/ Cleaner. Its quite a difficult role on a remote campus but Khem has fitted in well.

Thank you to everyone stay safe.

Graham Biddle
Southern Zone Manager



CSCS External contract (Border Christian College Albury)



Miriam Agar (left) and Graham Biddle (right) were excited to meet Khem Ghalley (middle) who does a wonderful job keeping our Canberra campus clean.

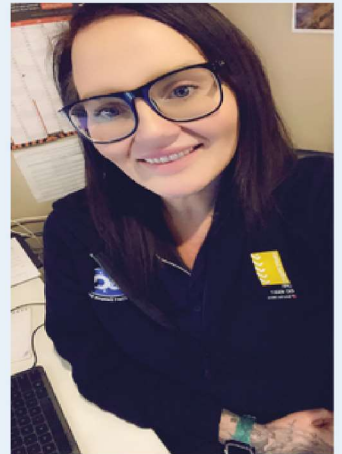
WELCOME

NEW SENIOR SUPERVISOR FOR PORT MACQUARIE

Welcome to Nicole Lindsay who has joined our team at Port Macquarie as Senior Supervisor.

a little bit about Nicole....

- Fav Food- Mexican
- What you were doing before working here? Before I was here I was working at Services Australia (Centrelink) . Mainly for the last 1.5 years I have been doing emergency Response between Covid-19 Claims, Flood Payments & training new staff. When required I was fulfilling the position of Technical Team Leader.
- I wanted to join the team at CSCS because I believed that the job would be a very rewarding challenge and I would enjoy making a difference in assisting my team when required as well as the positive approach I can have with forming work relationships with other parties to maintain a high work ethic.
- How am I finding the job so far? I am Loving it, so much to learn & It's amazing having such a supportive team to help me through.
- What you are looking to achieve at CSCS? I'm Looking to achieve a great culture within my team & moving upwards to be able to maintain & that all of the staff enjoy and have fun at work, and I would love to see where this position can take me.



NEW SUPERVISOR FOR WAGGA



Welcome to Mathew Laughlan who has joined our team at Wagga Wagga as Supervisor for our external contracts.

a little bit about Mathew....

When I am not working I like to play golf, watch a local soccer game and listen to country music in the backyard with a fire going. My favourite food is Wedges with sour cream and sweet chili sauce.

Before joining CSCS I was running my own car detailing business. I am finding working here very enjoyable as I love doing anything that can benefit from my knowledge and experience. I am looking to help anyone in their self-belief, knowledge, skills, and general understanding that you are always capable of more. I have been through a very severe bout of depression and doubting my self-worth. But I have made it to the other side and want to share my story with anyone that wants to hear it.

I have one sister and 3 children. I have been with my high school sweetheart (Rebecca) since I was 19 and got married only 2 years ago. Throughout my life, I have danced rock & roll, played high-level soccer, and been in management for more than 15 years.

FEEDBACK

"Hey Marty just wanted to let you know we haven't been in our offices for a week working from home. First day back today I must say our offices look so clean and spotless. Just wanted to thank you guys for all the work you do."

""The past 4 weeks, I have been Temporary Operations Coordinator filling in for Simon Cole whilst on leave. I just wanted to take the time to thank your team and special thank you to Michelle Sheather for all the assistance she has provided during this time. We all had to endure some difficult periods with staff shortages and some short tempers, but your team has been quite outstanding under the circumstances. At some point we will look back and reflect on how we survived."

"Great job being done with cleaning in the dentistry building"

"The campus is looking great"

"Noticed the difference in the quality of work"

"Very happy with Thea and Demi and thinks the standard of cleaning has improved now that they are a team."

"Thanks guys, Without your effort there would be no gratitude forthcoming. From a pretty ordinary start to the year we are certainly back on track."

"Thanks for putting Shai at 402 she has been doing an excellent job, she has been nothing but reliable conscientious and has made the winery a tidier, cleaner and happy place than you very much."

Thank
you!



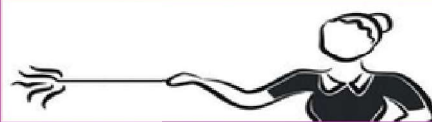
Fitness Passport is a corporate health and fitness program providing its members and their families with access to a wide choice of fitness facilities close to their home and work.

Charles Sturt has partnered with Fitness Passport to provide staff with access to all facilities listed on the relevant programs interactive map.

Scan the QR code to find out more



Why did the burglar
take a shower?



Because he wanted to
make a
clean getaway

DID YOU KNOW?



LINKEDIN LEARNING

As a staff member you have free access to LinkedIn Learning:

Go to:

www.Linkedin.com/learning-login

Type:

csu.edu.au in the email field.

Enter:

your Charles Sturt staff login.

CHARLES STURT DENTAL CLINICS

Regular oral health check-ups and preventive dental cleaning is a very important part of maintaining your general health. Charles Sturt Dental Clinics include learning facilities that support students training to be Oral Health Therapists through the Bachelor of Oral Health program.

Appointments are available to see Oral Health Therapy students at the Dental and Oral Health Student Clinics in Albury and Wagga. CSCS staff are eligible to receive free check-ups and cleans with our Oral Health Therapy students. Subsequent treatment may incur additional fees, if required.

Oral health therapists are experts in preventing dental decay and gum disease. Under the direct supervision of registered dental practitioners, oral health therapy students provide comprehensive check-ups and cleans for patients of any age. Children and young people (up to 26 years) can be seen for additional procedures such as simple fillings and extractions of baby teeth. Students will refer any complex dental treatment to other dental team members such as dentists and specialists for ongoing dental care.

If you don't have a regular dentist or oral health therapist, please consider visiting the student dental clinics in Albury or Wagga.

Further information on the Student clinics, including how to make an appointment, or the costs involved, is available at: <https://www.csu.edu.au/dental-clinic/student-clinics>

**NOMINATE YOUR
FABULOUS
CO-WORKERS NOW
AND THEY CAN
CHOOSE A COFFEE
VOUCHER OR HALF
AN HOUR TIL!**



RAAP FORM



RECOGNITION AND APPRECIATION PROGRAM

**NOMINATE A CSCS TEAM MEMBER BY SUBMITTING A RAAP NOMINATION FORM AT
WWW.CSU.EDU.AU/ENTERPRISE/CSCS**

**POINTS ARE AWARDED ON THE BASIS OF THE CATEGORIES LISTED BELOW
AWARDS ARE PRESENTED EACH MONTH AND
ANNUALLY AT EACH SITE FOR THOSE WITH THE MOST POINTS EARNED.**

PF	POSITIVE FEEDBACK (INFORMAL/FORMAL COMPLIMENT)	2 Points
POS	CONSISTENT POSITIVE AUDIT RESULTS (QRC)	2 Points
CR	CONSISTENTLY RESPONSIVE TO WORK REQUESTS & INITIATIVES	2 Points
PA	POSITIVE ATTITUDE (team work, charity, volunteering, generosity, morale)	2 Points
AB	ABOVE & BEYOND	4 Points

FINANCE



Like the rest of the University we have been very busy working on our proposed budget for the 2023 calendar year. There is lot of work that goes into the Budget which in turn enables CSCS to obtain the funds for us to operate and provide our quality services to the university and our external clients.

At this stage we are looking at an increase on 2022 which will covering rising costs of the business and also the additional work requests from our clients.

Hats off to Coral Moffat in CSCS Procurement as she continues to work effectively with our suppliers and the universities Accounts Dept, ensuring minimal issues wherever possible with the supply of our materials.

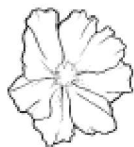
CSCS External business continues to grow with Graham and his team successfully obtaining additional works for our current clients as well as a new client in Marathon Health in Albury.

CSCS FINANCIAL ASSISTANCE SCHOLARSHIPS

CSCS was delighted to present financial assistance scholarships to University students this year!



Left: Our Port Macquarie Supervisor Vanessa Waters presents the CSCS Scholarship to student Xanthie Bailey.
Right: CSCS General Manager presents scholarship certificate to student Emma Egan.



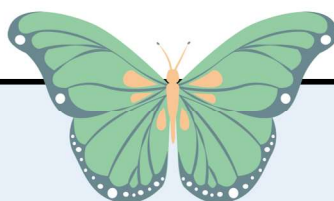
Spring



W H M Z A L K R S G U B E C H T Q I
 F T U L Y I J B E P Q N O P A S D X
 S J N I B O R H L V M C S U T L E K
 P E D W G X E K J O A Z R M C Q F B
 R C Y Q U S A V N T S I E K H R O L
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 I B S E C K F X T D V J R H P A G Z
 N E D R A G M W K U L G S O R C L E
 H Z M T U L I P V E B A D Y W F X J



BIRDS	CCALF	GARDEN	LAMB	SNAIL
BLOSSOM	CATERPILLAR	GRASS	NATURE	SPRING
BUGS	CHICKS	HATCH	NEST	SPROUT
BUNNY	FLOWERS	INSECTS	RABBIT	TULIP
BUTTERFLY	FROG	LADYBUG	ROBIN	WORM



EXPLORE

QR CODES MAKE IT QUICKER....

Try the QR codes below to explore some of our resources. Just hover your QR code reader or mobile camera over each QR code to be taken to the links. Once you are taken to the resources you can explore further by clicking on links within the site. For some links you may need your staff login. If you need any help reach out to your Supervisor or email cscs@csu.edu.au



SAFE WORK METHOD
STATEMENTS (SWMS)



SAFETY DATA SHEETS
(SDS)



WEB KIOSK



INDUCTION & TRAINING



CSCS WEBSITE
Use your staff login



RAAP INFO &
NOMINATION FORM

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