

SPARKLE

Sept/Oct/November 2013

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Message from the General Manager

Hello again,

Over the past months we have received some really great feedback from our clients; Facilities Management, Residential Life and the end user. I would like to say; well done to the management team and to those employees who have been specially recognised, keep up the good work.

Now that the weather is warming up, and it is predicted to be a really hot summer please take care. Remember in hot conditions you need to use sun protection, hydrate regularly and keep an eye out for snakes we have already have had a few snake sightings on various campuses.

I also ask you, to ensure we engage in environmentally friendly practices please turn off air conditioners in unoccupied buildings and after use. CSCS is not responsible for pre cooling buildings at the beginning of the day. We would like to be seen as an environmentally responsible company and CSCS can help the university meet environmental targets by changing some of our work behaviors.

Stay safe,
Enjoy the read

Regards

Martin Dooner
General Manager

Each person entering their office, classroom or university space; at the very most we want them to recognise our contribution to their environment, and at the very least carry on oblivious to what we really do.

TRAINING

Supervisor Portfolio



Who am I: Vicki Lawson

Campus: Wagga

Hobbies: Shooopping

Fears: Something happening to my grandchildren

My Spare Time I: Taken up by grandchildren

Quote: 'let your past make you better not bitter'



This quarter sees those of you who have finished Certificate III in Cleaning Operations over the past twelve months, graduate with a Nationally Recognised Industry Qualification! CSU Training and I are looking forward to the celebration of your achievement of completing the course. I'm aware that it can be the last thing on your mind during a busy week but you are all showing a huge improvement in handing in Topics to be marked, I look forward to reading your answers and Supervisor comments each week.

I'm running out of stars, stickers and smiley faces!! Let's all make a huge attempt to get more done before Christmas! I'd like to say a special thank you to Sharon, Susan and Liz at Bathurst and Mim in Albury – they're efforts in assisting you all with Observation Checklists and Third Party Reports has made a big impact. So, THANK YOU ☺!



CSCS NEWS



On the 27th of August CSCS Staff, Graham Biddle, Doug Gee, Shane Reeves and Martin Dooner attended an Asbestos Awareness Training Day on the Wagga Campus, an enjoyable training day with a lot of interested facts taken away from the event.



NEW DUBBO TEAM

CSCS has recently started servicing a larger area and amount of buildings at the CSU Dubbo Campus, with this occurring CSCS gained two new employees Lisa Fazzari who was the successful Team Leader applicant and Sue Gillespie who was successful in the Permanent Part Time cleaning role. Donna Basham has been with CSCS cleaning at Dubbo for a couple of years now. CSCS is excited to have such a great team servicing the Dubbo Campus.

Photo: From Left Sue Gillespie, Lisa Fazzari and Donna Basham.



Pictured above: Wagga CSCS staff member Terry Ohlsen catches up with retired CSCS Staff Member Peter Tooze.

2013 August Planning Meeting

Also in August the CSCS Management team gathered together in Bathurst for 3 days, CSCS hosts a Planning Meeting twice a year for management to get together for planning and training, this planning meeting we were lucky enough to have guest speakers Melissa Lombe (CSU HR) and Judy Doulman (CSU Training) both guest speakers were very informative and all parties took away some new knowledge. Chemical Supplier True Blue representatives also joined us with a presentation on new chemicals and updates on processes, the next Planning Meeting set to be on the Wagga Campus in January 2014



Back Row (From Left):

Damien Blattman (Service Coordinator Bathurst), Graham Biddle (Service Coordinator Wagga), Douglas Gee (Maintenance Coordinator), Donald Hanney (Supervisor Orange), Shane Reeves (Service Coordinator Thurgoona), Christopher Faucett (Service Coordinator Orange/Dubbo), Natalie Edmonds (Workplace Improvement Officer)

Front Row (From Left):

Kristine McPherson (Supervisor Wagga), Marg Weekes (Senior Supervisor Wagga), Nicola Hope (Senior Supervisor Bathurst), Brittany Waters (Administration Assistant), Miriam Agar (Supervisor Thurgoona), Vicki Lawson (Supervisor Wagga), Liz Day (Supervisor Bathurst) and Martin Dooner (General Manager)



Damien Blattman (Service Coordinator Bathurst) and Christopher Faucett (Service Coordinator Orange) at ANZ Stadium to watch South Sydney Rabbitohs and Melbourne Storm

Hi Martin,

On July 7th, Wagga Wagga Rotary Club ran Operation Wagga Wagga Winter Warmth.

On arrival at Elders in Kincaid St on Sunday morning, I discovered about 12 boxes of good quality, but apparently not needed, bedspreads from your organisation with a hand written note from Helen Walsh, Leading Hand.

This is just a note to say "Thank You" for the donation. It was very well received by the Salvos and Vinnies.

Please pass on my thanks to Helen as well.

Regards,

Graeme Callander
Chairman
Wagga Wagga Winter Warmth Committee.

Hi Graham

I would like you to pass on my congratulations to Marg and Alicia on the great work they have done with the stock control at Wagga.

I had serious concerns as to the actual quantity of stock held on the shelf as opposed to the running sheet totals, as well as the accurate recording in the Stock Control spreadsheet. Marg and Alicia conducted a physical stock count and discovered a number of discrepancies, they kept me in the loop and through a very thorough checking process were able to identify every error that had occurred, made the corrections and as a result we have an accurate figure within our stock control system.

Through consultation they also implemented a number of changes to the control and distribution of products which should see a much more accurate, safer and efficient system used on the Wagga campus.

Their initiative and adaptation to this task should be recognised as it has been very well done.

Again, could you please pass on my thanks for a job well done.

Regards

Chris Faucett

Hi Martin

Staff in Building 8 are extremely happy with the new cleaner allocated to our building – Carol. She is very delightful, her work ethic is great and her cleaning is very noticeable and appreciated.

Regards
Kath



Dear Marty,

For a while I've been meaning to let you know what a terrific job Janette and Dianna do in cleaning our offices. They're absolutely meticulous, with a very rare attention to detail. Would you mind letting them know that their efforts are appreciated, please?

Yesterday afternoon, for example, our office was invaded by millions of revolting blowflies and other insects, which after spraying were dead all over the place. The room really was a terrible mess. By the time I arrived before 8.00, however, there was no sign of any of them.

Both Dianna and Janette work quietly away, and I suspect that their work is rarely noticed.

With Warm Regards,

Pete.
Dr Peter Butler
Senior Learning Skills Adviser

COMPLIMENTS

CONGRATULATIONS

To the Service Coordinators of all campuses for completing their Diploma in Management, TERRIFIC EFFORT!

Birthdays

Wagga Wagga

Suzie Edwards	18 th September
Clare Hillier	28 th September
Rhonda Kelly	22 nd November
Denis Lane	3 rd October
Jo Laws	21 st November
Graeme McDougall	29 th November
Kristine McPherson	24 th November
Brendan Oakman	4 th November
Marg Ohlsen	14 th October
Renee Ohlsen	24 th September
Terry Ohlsen	30 th October
Helen Walsh	11 th September
Brittany Waters	9 th November
Marg Weekes	30 th November
Liz Wescombe	14 th November
Trevor Wilson	14 th October

Bathurst

Damien Blattman	23 rd September
Belinda Bloomfield	29 th November
Alison Croucher	18 th September
Wendy Eldridge	28 th November
Louise Evans	15 th October
Nicola Hope	20 th September
Paula Murphy	2 nd September
Sharon O'Brien	25 th September
Yvonne Rowsell	26 th September
Estelle Sharwood	22 nd November
Susan Walther	15 th September

Thurgoona

Melissa Franks	9 th October
Todd Miller	21 st October
Darren Pickersgill	20 th November

Orange

Dolly Dumanon-Bruce	6 th October
Christopher Faucett	9 th October
Cathy Long	29 th November
Kylie Trotter	30 th October
Rod Cody	10 th November

Pictured Below: Wagga Staff Terry Ohlsen and Omid Khalili with a big catch!



Spot 4 Differences

5	7	3	6				2	
				2				7
	4		5				6	9
9	8			3				5
		1	8		4	2		
2				9			4	3
1	6				2		5	
4				7				
	9				5	4	7	2