Charles Sturt University’s (CSU’s) Master of Dispute Resolution will assist you to develop the comprehensive skills and knowledge required to analyse, manage, mediate and resolve conflict in a wide variety of contexts.

This academically rigorous program provides a specialist postgraduate qualification in dispute resolution and mediation alongside additional business, management, legal or human resource studies. Throughout this course you will learn from conflict management and resolution specialists with extensive and current practical experience who bridge the gap between the theories taught in subjects and their application in the workplace.

Students may choose to exit the Masters program with either a Graduate Certificate in Dispute Resolution after completion of the four core subjects, or a Graduate Diploma of Dispute Resolution after the completion of eight specified subjects.

Career opportunities include arbitrator, manager, negotiator and dispute mediator professional to support a range of discipline areas including law, business, politics, international trade, industrial relations and human resources, health and education.

Professionals involved in areas such as human resource management, law, teaching, social work and support agencies within government, business and the not-for-profit sector all require a comprehensive understanding of conflict and the process of dispute resolution.

Resolution Institute (formed by the merger of LEADR and IAMA), a recognised mediator accreditation body, regards the four core subjects of the Master of Dispute Resolution as meeting the necessary educational requirements for graduates to apply to be accredited by Resolution Institute to the national standard.

Gain knowledge and understanding about the cause and effect of conflict and the process and techniques for dispute resolution in your workplace settings.

This course ensures graduates are work-ready and equipped with qualifications recognised nationally.

CSU offers flexible study options that allow you to work and study online to best suit your needs.
Credit will be granted for all subjects completed in the Graduate Certificate in Dispute Resolution and the Graduate Diploma of Dispute Resolution. Students who complete the Graduate Diploma of Organisational Coaching and Leadership will be given guaranteed entry and full credit into the Master of Dispute Resolution.

Studying online
CSU is Australia’s most experienced provider of distance and online education with our comprehensive communication system enabling online forums, wikis, blogs, podcasts, access to library resources and assignment submission. Online study provides you with a quality university education given you are not able to be physically present on campus. With CSU’s flexible study options, you can study from home, work, or anywhere in the world, at a time that suits you and your lifestyle. For more information, visit: csuonline.edu.au

Admission Information
For entry to the Master of Dispute Resolution applicants are required to have an undergraduate degree from a recognised Australian tertiary institution (or equivalent). For more information regarding admission requirements, including those without a tertiary qualification, visit: csu.edu.au/courses

For more information or to apply, visit: http://www.csu.edu.au/courses/master-of-dispute-resolution

About CSU
CSU is a national university focusing on excellence in education for the professions, strategic and applied research, and flexible delivery of learning and teaching. We work in close association with industry, professions and government to ensure our courses meet and support industry needs, resulting in high graduate employment levels and starting salaries. We attract more than 38,000 students from Australia and around the world and are well-known for our innovative approach to education, offering practical, hands-on courses, supported online to provide our students with accessible, world-class education.

Are you a CSU Alumni?
Visit: alumni.csu.edu.au/member-benefits to find out more about the Alumni benefits available to you.

To someone considering study at CSU, I would highly recommend it. The course was available online, had great quality content and applied learning, and was relevant to my future career path. My most memorable experience was attending residential schools which were well supported and greatly helped to consolidate my knowledge of the course. The Graduate Certificate in Dispute Resolution has prepared me for a promotion, as dispute resolution is very attractive to most employers.

Philip Major
Graduate Certificate in Dispute Resolution

Visit:
www.csu.edu.au